



Jessica Onwubiko

Creative and bubbly sales associate

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Languages

English (Native)

About

With extensive experience as a Sales Assistant and Shop Assistant, I excel in customer service, cashier duties, stock management, and barista tasks. My adaptability ensures seamless performance across diverse retail environments. Fluent in basic English.

BRANDS WORKED WITH

Bayley & Sage

Waitrose

Hap Agency

Experience



● Bartender

Hap Agency | Aug 2023 - May 2024

- I worked at festivals during Summer as a bartender and barback.
- I was able to make a variety of cocktails such as rum & coke, gin & tonics and palomas.
- I operated using Challenge 25 effectively.
- Working as a part of a team, I made sure the bar was constantly supplied with drinks, ice and cups to ensure bartending went smoothly.



● Bayley & Sage Sales Assistant

Bayley & Sage | Jul 2023 - Jul 2023

- I worked as a cashier at the till, packaging customers' orders
- I was barista trained to confidently make a variety of coffees, hot drinks and tea.
- I worked at the deli, cutting and packaging cheese as well as packing olives.
- I would face up the shelves and stock rotate according to date.



● Waitrose & Partners Shop Assistant

Waitrose | Aug 2021 - Jan 2024

- I worked as a Waitrose Partner for over two years working both night and day shift, providing excellent customer service. I am fully trained in:
 - Cashier at Kiosk – Selling tobacco, lottery tickets and alcohol using 'Challenge 25' ensuring I am selling to customers of age.
 - Reductions – Reducing items and cross-checking expiring dates to ensure all product is fresh.
 - Click & Collect – Handing customers their parcels in a timely manner and storing parcels efficiently required great organizational skills.
 - Deliveroo – Having an extensive knowledge of the store meant I could quickly source items for orders in a timely manner and work well under pressure.
 - Waitrose Café – I would serve customers fresh pastries and bakery as well as preparing them teas and coffees. I would make sure to clean as I go to ensure a tidy workspace.

● Waitress

& Barista | Jan 2019 - Dec 2019

- As part of the waiting staff, I worked dynamically with my colleagues to deliver a high level of customer service.
- I was happy to support my team however I could and would help cover shifts due to my flexible schedule.
- As a waitress, my role was varied, sometimes I would take customer's orders, serving them with food and drinks, highlight the daily specials and chef's recommendations.