



Aisha Wafa

Customer Service Assistant

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Languages

English

About

With proven expertise in high street and luxury retail, I excel in customer service, sales, and stock management. My experience at maje, IZIPIZI, and ZARA has equipped me with the skills to thrive in fast-paced environments, consistently meeting targets while serving a diverse clientele.

BRANDS WORKED WITH

Church Road Pharmacy

Crown Paints

IZIPIZI

maje

ZARA

Experience



Sales assistant

maje | Nov 2023 - Feb 2024

relationships with customers; in order to boost sales revenue. One to one customer consultations and personal targets met consistently. Deliveries, tills and stock operation.

Sales

IZIPIZI | Aug 2023 - Sep 2023

consultation. Dealt with opening and closing store, deliveries, tills operation and stock control.



Sales Assistant

ZARA | Aug 2022 - Aug 2022

Sales assistant dealing with tills operation, customer queries and advising on key clothing trends as well as stock replenishment.



Customer Services Assistant

Crown Paints | Jan 2021 - May 2022

Sales assistant dealing with stock replenishment, answering customer calls and working on tills.

Customer Services Assistant

Church Road Pharmacy | Sep 2020 - Jan 2021

Sales assistant dealing with customer queries, updating stock systems, answering customer calls, stock replenishment and dealing with management queries as well as advising on key product trends.

Education & Training

2021 - 2024

Isaac Newton Academy

Sixth Form,