



Clara Wabara

Team Lead - Cloud Team

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Languages

English

About

With a solid background in customer-focused roles at KFC/Taco Bell and North Conway Grand Hotel, I excel in fast-paced settings. Skilled in complaint handling, inventory control, and teamwork, I'm adaptable to various retail environments, aiming to enhance the shopping experience for every customer.

BRANDS WORKED WITH

- KFC/Taco Bell
- North Conway Grand Hotel

Experience

- **TEAM MEMBER**

KFC/Taco Bell | May 2023 - Oct 2023

Represented the team member department in taking orders during inspection week which led to \$50 increase in the paycheck that week. Ensured quick service and order accuracy while working in the drive thru for my team to always be at the top in the ranking. Single handedly raised about \$2000 during donation month for the KFC foundation while taking orders. Improved my communication skills while interacting with customers and coworkers.



- **SERVER**

North Conway Grand Hotel | May 2022 - Oct 2022

Demonstrated the ability to handle multiple tables simultaneously, ensuring timely service and maintaining a high level of attention to detail. Addressed and resolved customer concerns and issues in a professional and timely manner, turning potential negative experiences into positive ones. Worked collaboratively with kitchen staff and fellow servers to ensure efficient and smooth operation during peak dining hours thereby increasing productivity by 20%.

Education & Training

2024 - 2024 ● **University of East London**

MSC DATA SCIENCE,

2016 - 2021 ● **Covenant University**

B.(ENG) CHEMICAL ENGINEERING,