Taheem Hassan

Keyholder at Swarovski

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Languages

English

About

Experienced retail professional with a strong background in customer service, inventory management, and complaint resolution. Proven ability to adapt to various retail environments, delivering exceptional service and proficiently handling stock takes and transactions.

BRANDS WORKED WITH

Swarovski   Amazon FBA Ecommerce   Lexington Catering   office

Wapping Youth FC   Limehouse Newsagents   Queen Mary University of London

Experience

Keyholder

Swarovski | Aug 2023 - Now

• I have organised stock takes and have carried them out with great proficiency
• Dealt with customers' enquiries on the telephone and resolved any complaints quickly and efficiently
• Provided a high level of customer service and satisfaction, ensuring customers received a high quality of response to their enquiries
• Swarovski intranet system used for transactions and stock amendments

Self employed

Amazon FBA Ecommerce | Feb 2023 - Now

• Source items to sell on Amazon's marketplace
• Communicate with customer's enquires on variety of products
• Handle shipping large quantities to Amazon
• Proficient skills in Excel to manage inventory and profits
• Turn over of £80k+ in first year

Hospitality Assistant

Lexington Catering | Dec 2022 - Mar 2023

• Assisted with logistics of weekly events.
• Served drinks and food to customers.
• Catered to customers with special dietary requirements.

Maths Tutor

| Jul 2022 - Nov 2022

• Tutored students who are in both primary and secondary school
• Helped students strengthen their GCSE maths skills

Sales advisor

office | Mar 2022 - Oct 2022

• Assisted with sales and helped customers in need.
• Managed stock inventory and online order packing.

Volunteer football coach

Wapping Youth FC | Aug 2021 - Sep 2021

• Coached the younger teams regularly.
• Taught the youth teams new drills

Convenience Store Assistant

Limehouse Newsagents | Apr 2021 - Sep 2021

• Served Customers and managed cash throughout every shift
• Managed inventory of stock of items and handled deliveries

Laboratory Assistant

Queen Mary University of London | Jan 2021 - Feb 2021

• Assisted PhD students conduct lab research and experiments.
• Learnt basic coding to input large sets of data into databases to be compared with other result

Education & Training

2024 ● **Clapton**

A-Levels,

2022 ● **BISHOP CHALLONER BOYS SCHOOL**

GCSEs,