

Saimah Kalam

Possessing a friendly and approachable demeanour, I adeptly address customer inquiries and comprehend their needs.

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Languages

English (Native)

Bengali (Fluent)

About

With a year of experience at Next Plc, I excel in customer service, inventory management, and problem-solving in high-pressure retail settings. My adaptability and dedication ensure enhanced customer satisfaction and efficient store operations.

BRANDS WORKED WITH

Next Plc

Experience



● Sales Associate

Next Plc | Oct 2022 - Oct 2023

During my time at Next PLC as a sales associate, I had the opportunity to be fully engaged in a dynamic and high-velocity work environment that consistently compelled me to strive for excellence. Working with diverse colleagues, I refined my customer service, communication, and problem-solving expertise. I approached every assignment with vitality and commitment, whether it involved enhancing customer satisfaction or proficiently overseeing inventory management.

- Engaging with customers and working with a diverse group of colleagues to resolve issues by using knowledge acquired from previous tasks, whether in person or via phone conversations.
- Broadened my comprehension of high-pressure situations and developed more effective time management skills.
- Enhancing my versatility across various responsibilities, adapting to new given roles quickly and efficiently.
- Improved customer satisfaction by providing knowledgeable and friendly service.

Education & Training

2022 - 2024

● Greenshaw High School

A level, Chemistry