



Hasnain Aham-mad

Administrations | Aviation | Security Professional | Education | Public Relations | Customer Service

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Languages

Bengali (Native)

English (Fluent)

Hindi (Work Proficiency)

About

With extensive experience in high-end luxury retail security at brands like Dolce & Gabbana and Ralph Lauren, I excel in customer service, managing access control systems, and ensuring a safe shopping environment. Proficient in inventory control, store maintenance, and client advising.

BRANDS WORKED WITH

- Double Check Security Group
- Lily Angel
- Dragon Security
- Brighton International School
- International Islamic University Malaysia
- World Muslim Research Center
- US-Bangla Airlines Ltd.
- Dolce & Gabbana
- Ralph Lauren
- LIBERTY
- CLARKS

Experience

● Security Professional

Double Check Security Group | Jul 2024 - Now

- Ensuring clients' safety and security at High-End Luxury Retail Brands (e.g. Dolce & Gabbana, Ralph Lauren, Liberty, Diptyque).
- Monitoring and securing premises to prevent unauthorized access.
- Conducting regular security patrols and inspections.
- Managing access control systems and verifying credentials.
- Responding to security incidents and emergencies.
- Maintaining detailed incident reports and logs.
- Coordinating with law enforcement when necessary.
- Ensuring compliance with safety and security protocols.

● Student Advisor

Lily Angel | Jun 2024 - Now

- Provide client guidance based on their needs.
- Conduct research to support recommendations.
- Prepare detailed reports and presentations.
- Analyze market trends and data.
- Develop tailored solutions for clients.
- Communicate effectively with clients and team.
- Assist in managing projects and ensuring timely delivery.



● Admin Cum Surveillance Officer

Dragon Security | May 2024 - Now

- Manage Website: Update content and product listings.
- Monitor Security: Implement and oversee security measures.
- Support Customers: Handle inquiries and resolve issues.
- Analyze Data: Track and report on site performance.
- Update Content: Maintain relevant and accurate site information.
- Maintain System: Perform updates and troubleshoot issues.
- Ensure Compliance: Adhere to legal standards and enforce policies.



● Student Consultant

Brighton International School | Sep 2020 - Sep 2021

- Advise students on academics and course selection.
- Offer career counseling and application support.
- Guide students through the university admissions process.
- Provide well-being support and counseling.
- Coordinate and monitor extra-curricular activities.
- Facilitate communication between parents and the school.
- Advocate for student interests and manage peer mentorship programs.



- **Facilitator**

International Islamic University Malaysia | Mar 2019 - Dec 2021

1. Conducting student development workshops and training sessions
2. Organizing and facilitating leadership and soft skills programs
3. Supporting student clubs and societies in planning events
4. Guiding students in community engagement and volunteer projects
5. Advising students on personal and academic challenges
6. Coordinating student feedback and addressing concerns
7. Assisting in the implementation of student welfare initiatives

- **Junior Research Fellow**

World Muslim Research Center | Feb 2019 - Now

1. Conduct research by designing and analyzing projects.
2. Collect data through experiments and surveys.
3. Review literature to support research and identify gaps.
4. Write reports and papers to disseminate findings.
5. Collaborate with team members to enhance research.
6. Provide administrative support for research projects.
7. Present findings at meetings and conferences.

- **Customer Service Executive**

US-Bangla Airlines Ltd. | Aug 2017 - Sep 2018

1. Handling customers for both domestic and international flights.
2. Managing check-in and boarding processes.
3. Assigning seats to passengers.
4. Caring for unaccompanied minors.
5. Dealing with unruly customers.
6. Managing dangerous goods, including firearms and ammunition.
7. Monitoring passenger safety in the ramp area.

Education & Training

2022 - 2024 ● **Brunel University London**

Master of Arts - MA,

2012 - 2013 ● **National University | Bangladesh**

Masters of Social Science (M.S.S),

2008 - 2012 ● **National University | Bangladesh**

Bachelor Of Social Science (B.S.S),

2008 ● **Gazipur Cantonment Board College**

Higher Secondary Certificate (H.S.C),

2006 ● **Daulatkhan Government High School**

Secondary School Certificate (S.S.C),