

# Thuvaraga Ragu-nath

Customer Service Associate

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## Languages

Tamil

English

## About

BRANDS WORKED WITH

- CHANEL
- Dior
- Estée Lauder
- Fenty Beauty
- Huda Beauty
- MAC Cosmetics
- Monica Vinader
- NARS Cosmetics
- Too Faced Cosmetics
- Valentino Garavani

## Experience

### Luxury Sales Associate

- Harrods, Selfridges, Fenwick, Harvey Nichols, Boots | Sep 2021 - Now
- Worked for all departments including luxury chocolate, menswear, womenswear, beauty for brands such as: Godiva, Chanel, Gucci, Louis Vuiton, Valentino, Monica Vinader, MAC, NARS, Estée Lauder, Too Faced, Hourglass, Charlotte tilbury, Dior, Prada
  - Worked as a makeup artist offering full glam looks, shade matching, advising customers on products tailored to their skin type
  - Maintained a clean, organised inventory by conducting daily merchandise stocking and assisted in identification and prevention of stock discrepancies

### Tutor

- MYTUTOR | Sep 2021 - Mar 2023
- Tutored maths English, science, politics
  - Tailored approaches based on individual requirements
  - Private meeting with customers with individual feedback and future targets



### Customer Service Agent

- John Lewis | Sep 2018 - Sep 2021
- Worked as a customer service advisor in a call centre
  - Liaising and relaying information from different departments
  - Developed problem solving skills under pressure by building rapport with customers through communication and by going above and beyond

## Education & Training

### University of Law

(First class Y1),

### London Academy of Excellence

B2W,