

# Thuvaraga Ragunath

**Customer Service Associate** 

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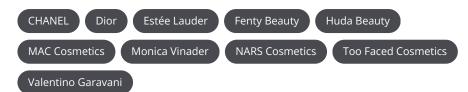
## Languages

Tamil

English

# About

#### **BRANDS WORKED WITH**



# Experience

#### Luxury Sales Associate

Harrods, Selfridges, Fenwick, Harvey Nichols, Boots | Sep 2021 - Now

- Worked for all departments including luxury chocolate, menswear, womenswear, beauty for brands such as: Godiva, Chanel, Gucci, Louis Vuiton, Valentino, Monica Vinader, MAC, NARS, Estée Lauder, Too Faced, , Hourglass, Charlote tilbury, Dior, Prada
- Worked as a makeup artist ofering full glam looks, shade matching, advising customers on products tailored to their skin type
- Maintained a clean, organised inventory by conducting daily merchandise stocking and assisted in identification and prevention of stock discrepancies

#### Tutor

MYTUTOR | Sep 2021 - Mar 2023

- Tutored maths English, science, politics
- Tailored approaches based on individual requirements
- Private meeting with customers with individual feedback and future targets



#### Customer Service Agent

John Lewis | Sep 2018 - Sep 2021

- Worked as a customer service advisor in a call centre
- Liaising and relaying information from diferent departments
- Devolved problem solving skills under pressure by building rapport with customers through communication and by going above and beyond

## **Education & Training**

- University of Law (First class Y1),
- London Academy of Excellence B2W,