



# Fatima Said

Honest and empathetic individual with experience in retail and in childcare. I enjoy fashion and reading books.

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## Languages

- English (Native)
- Swahili (Basic)

## About

As a Store Associate at TK Maxx, I excelled in customer service, meeting sales targets, and adapting across departments. Proficient in KPIs and ensuring satisfaction in fast-paced retail settings with experience in menswear, accessories, and more.

### BRANDS WORKED WITH

- University of Greenwich
- TK Maxx

## Experience



### ● Retail Associate

TK Maxx | Nov 2023 - Feb 2024

Store based customer facing role within a leading UK off price retailer. Adapted to different departments utilising my multitude of skills to achieve sales target and KPI's whilst providing excellent customer service to maintain customer satisfaction.



### ● Student Teacher

University of Greenwich | Nov 2022 - May 2023

My role as a trainee teacher included supervising a group of children, planning and delivering lessons, marking and tracking learning, working with lower ability students to develop their confidence, and attending planned staff meetings.

## Education & Training

2022 - 2023

### ● University of Greenwich

BTEC National Diploma in Applied Science,