



Jeavonne Millwood

Actively Looking For Work

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Languages

Formula

English

About

Energetic retail professional with 2 years of customer service and team management. Proven in sales, staff training, and maintaining high standards. Adaptable, resourceful, and dedicated to delivering excellent customer experiences. Passionate about advancing in retail.

BRANDS WORKED WITH



Experience



● Shift Supervisor

Venchi | Jan 2022 - Jan 2023

- Analyzed financial data to identify and rectify any problems when tills were over or short over a certain amount
- Maintained a safe working environment through minimizing accidents, incidents, and near-misses.
- Effectively organized staff placement per shift with zero error rate.
- Led and oversaw all shift activities, including service and cleaning activities, to the highest performance, quality, health, and safety standards.
- Trained and mentored new employees to maximize team performance.
- Increased team efficiency by analyzing staff and equipment performance.

● Front Of House Team Member

Pop Golf | Jan 2021 - Jan 2022

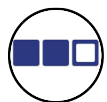
- Assisted in mixing, developing, and pouring drinks when required by bar staff, creating drinks including cocktails, coffees, and soda.
- Always maintain safe food handling standards.
- Assisted in providing friendly, relaxing, and professional environments by going the extra mile to assist customer needs.
- I greeted new customers, answered initial questions, and took drink orders.
- Managed walk-in, online and telephone reservations, scheduling all bookings on Wisely.
- It provides a warm, friendly welcome to visitors, maintaining an excellent first impression.
- Maintained attractive, clean, and orderly spaces, creating a welcoming atmosphere for customers.



● Retail Team member

UNIQLO |

- Worked within a tightly kept group to achieve various sales targets.
- Adapted to intense working conditions.
- Learned new retail skills and developed key listening and working skills.



● Agency Member

Extrastaff |

- Carried out various jobs from housekeeping, catering, warehousing, and running small pop-up shops for places like Formula One & Formula E
- Adapted to new successful working environments in big places like ExCel London.

● Vape shop Team Member

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● Totally Wicked |

- Learned new information and knowledge about new fields of work
- Had to use new information to improve my problem-solving skills
- Adapted new skills and focused on self-improvement.