



Princess Akande

I am a hard-working and driven individual who isn't afraid to face a challenge.

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Languages

English

About

Skilled waitress adept at operating in a fast-paced environment with demanding objectives for sales, services and quality. Talent for adapting to changing menus and policies, as well as handling customers issues. Analytical problem-solver adept at managing time and preparing for future guests ensuring all tasks are complete. Talented individual with the desire to make guests feel welcome. Energetic personality coupled with strong work ethic and eager to demonstrate advanced skills in food safety and customer service to new, rewarding opportunities.

BRANDS WORKED WITH

Boots Foster Square

Royal Armouries

Xenia Recruitment

Experience



Hospitality Staff

Xenia Recruitment | Jul 2023 - Now

- Worked as a food runner, where I served meals (starters, mains and dessert).
- Serving drinks and pouring pints like Pimm's, Sam Miguel, Gin and tonic, Spirits, from behind the bar to customers.
- Maintained excellent customer service for customers satisfaction.
- Worked as a box host at race courses where I host guests and tend to all guests needs and requests.
- Warmly welcomed guests, served tea, bread and coffee to guests before proper meals and drinks.

Pharmacy Assistant

Boots Foster Square | Feb 2023 - Mar 2023

- Receiving and collecting deliveries
- Stocking and restocking shelves
- Checking to ensure all products are still intact for use
- Taking out expired products or products that have closer expiration dates
- Helping customers locate specific products they need



Waiter

Royal Armouries | Oct 2022 - Jun 2023

- Arranged alternative selections for guests with food allergies through careful collaboration with kitchen teams.
- Enquired about guest satisfaction, anticipated additional needs and happily fulfilled ad-hoc requests.
- Anticipated and addressed guest service needs Resolved customers complaints promptly, escalating larger operational concerns to management.
- Cleared and reset tables with clean service ware to uphold faultless restaurant standards.

Steward

24/7 | Mar 2022 - Jun 2022

- Maintained excellent customer satisfaction by promptly tending to guest needs and requests.
- Personally, welcomed guests and helped served guests and provided all services requested to locate most suitable offerings through effective questioning.
- Warmly welcomed customers, showing them to their seats and taking drink orders.
- Provided information to guests regarding restrooms and exits, offering exact locations.
- Assisted in preparation of unique events and parties, complying with the theme and requirements to achieve successful outcomes.

Education & Training

- 2022 - 2023 ● **Bradford College**
BTEC Level 3, Applied Science Chemistry,
- 2022 - 2022 ● **Bradford College**
BTEC Level 2, IT and Computing,
- 2020 - 2020 ● **Umuezeka High School**
GCSE,