



Angelica Ferras

Photographer
Social Media Account Manager

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Languages

English

About

With a zeal for customer service, I've honed my skills in diverse retail settings, from charity shops to cafes. Adept at managing transactions, curating displays, and ensuring top-notch customer experiences, I thrive in fast-paced environments, always ready to meet and exceed customer expectations.

BRANDS WORKED WITH

- Agency Berkeley Scott
- Agency Constellation
- Babylon Park Team Member
- CHARITY SHOP
- Creams Café Team Member
- Jomelyn Ferras
- TLC Studios

Experience

● Agency

Constellation Agency | Jul 2023 - Now

Handled drinks Cleaned areas that needed disinfecting Able to sort and handle cash at tills Customer service

● Sales Associate

CHARITY SHOP | Aug 2023 - Dec 2023

- Maintained clean and organised inventory
- Helped customers with purchasing process
- Delivering customer service Managed transactions including cash, credit and refunds
- Curated displays of a variety of seasonal clothing and accessories.



● Team Member

Babylon Park | Mar 2023 - Aug 2023

Customer service Ride operating safety checks

- Operate rides Organise stocks
- Disinfect ride seats



● Agency

Berkeley Scott | Jun 2023 - Aug 2023

Customer service Handle drinks Cleaning areas Sorting stock (if needed) Handling food Hotel cleaning Studio cleaning Sweeping floors Disinfecting used areas Hoovering

● Team Member

Creams Café Team Member | Aug 2022 - Dec 2022

Disinfecting working and eating areas Working at the tills Restocking food displays Prepping food Cooking and making orders Serving customers

● Social Media Account Manager

Jomelyn Ferras | Jun 2021 - Jun 2022

. Posting content regularly . Managing engagement . Monitoring direct messages and comments



● Cleaner

TLC Studios | Jun 2021 - Aug 2021

Hoovering Wiping windows Disinfecting work areas Mopping/ bleaching floors Monitoring and auditing stock

Education & Training

- 2024 - 2026 ● **SAE Institute London**
Bachelor of Content and Marketing,
- 2023 - 2024 ● **Sir George Monoux Sixth Form College**
L3 Extended Diploma in Creative Media Production and Technology,
- 2016 - 2021 ● **St Angela's Ursuline Secondary**
12 GCSE's,