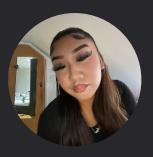
## Dvveet



# **Angelica Ferras**

Photographer Social Media Account Manager

View profile on Dweet

### Languages

English

## **About**

With a zeal for customer service, I've honed my skills in diverse retail settings, from charity shops to cafes. Adept at managing transactions, curating displays, and ensuring top-notch customer experiences, I thrive in fast-paced environments, always ready to meet and exceed customer expectations.

#### **BRANDS WORKED WITH**

Agency Berkeley Scott Agency Constellation Babylon Park Team Member

CHARITY SHOP Creams Café Team Member Jomelyn Ferras TLC Studios

## Experience

#### Agency

Constellation Agency | Jul 2023 - Now

Handled drinks Cleaned areas that needed disinfecting Able to sort and handle cash at tills Customer service

#### Sales Associate

CHARITY SHOP | Aug 2023 - Dec 2023

- · Maintained clean and organised inventory
- Helped customers with purchasing process
- Delivering customer service Managed transactions including cash, credit and refunds
- Curated displays of a variety of seasonal clothing and accessories.



#### Team Member

Babylon Park | Mar 2023 - Aug 2023

Customer service Ride operating safety checks

- Operate rides Organise stocks
- Disinfect ride seats



#### Agency

Berkeley Scott | Jun 2023 - Aug 2023

Customer service Handle drinks Cleaning areas Sorting stock (if needed) Handling food Hotel cleaning Studio cleaning Sweeping floors Disinfecting used areas Hoovering

#### Team Member

Creams Café Team Member | Aug 2022 - Dec 2022

Disinfecting working and eating areas Working at the tills Restocking food displays Prepping food Cooking and making orders Serving customers

## Social Media Account Manager

Jomelyn Ferras | Jun 2021 - Jun 2022

. Posting content regularly . Managing engagement . Monitoring direct messages and comments  $\,$ 



#### Cleaner

TLC Studios | Jun 2021 - Aug 2021

Hoovering Wiping windows Disinfecting work areas Mopping/ bleaching floors Monitoring and auditing stock

## **Education & Training**

SAE Institute London
 Bachelor of Content and Marketing,

 Sir George Monoux Sixth Form College
 L3 Extended Diploma in Creative Media Production and Technology,

 St Angela's Ursuline Secondary
 12 GCSE's,