



# Krystel Schilling

Customer Experience Manager

Great Britain, United Kingdom

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## Links

[LinkedIn](#)

## Languages

English

French

Portuguese

Spanish

## About

MSc in Fashion Business Creation at GCU, London Campus.  
Graduated from UEL with a Photography BA Degree.  
Speak four languages: English, Spanish, Portuguese & French.

### BRANDS WORKED WITH

Bridgman

CUDONI

Urban Outfitters

Warehouse Fashions

Oasis Stores Ltd.

TOPSHOP

University of East London

## Experience



### Customer Experience Manager

Bridgman | Jun 2023 -

### Customer Service Manager

CUDONI | Mar 2022 - Jun 2023



### Department Manager

Urban Outfitters | Apr 2019 - Mar 2022

### Deputy Manager

Warehouse Fashions | Apr 2017 - Dec 2017

### Supervisor

Oasis Stores Ltd. | Jan 2015 - Mar 2017

Supervisor at Oasis, having started off as a sales assistant, working my way up to Supervisor position.  
I'm a very dedicated and hard working person. Very adaptable and a fast learner and good attention to detail.  
Self motivated with strong leadership skills, responsible and a good team player. I consider myself to be quite organised with the ability to work well individually and under pressure.

### Sales Assistant (Part-Time)

TOPSHOP | Nov 2014 - Jan 2015



### BA Degree in Photography

University of East London | Sep 2013 - May 2016

## Education & Training

2017 - 2018

### Glasgow Caledonian University

Master of Business Administration - MBA,

2017

### Glasgow Caledonian University

Master's degree,

2013 - 2016

### University of East London

Bachelor's Degree,

2011 - 2013

### University of Kent

Foundation degree,

2005 - 2011 ● Westside School Gibraltar  
A Level,