



# Alicia Sabir

Business management degree but a huge fanatic for luxury beauty

📍 80 Stanley Park Rd, Carshalton SM5 3HY, UK

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## Languages

English (Native)

Urdu (Native)

## About

Professional Summary \_

BRANDS WORKED WITH

24SEVEN

KFC

Prime Homes Estate Ltd

## Experience

### ● Retail Supervisor

24SEVEN | Jan 2019 - Now

Start Date/End Date - 2019 - 2023

- Guided customers in product selection, enhancing their shopping experience and driving sales.
- Efficiently replenished stock, ensuring optimal product availability and accessibility.
- Articulated product benefits and value propositions, aligning with store sales objectives to promote featured items.
- Managed and processed daily stock deliveries, maintaining accurate inventory records and order numbers.
- Resolved complex customer complaints, restoring satisfaction and fostering long-term customer loyalty.



### ● Team Leader

KFC | Jan 2018 - Now

Start Date/End Date - 2018 - 2019

- Utilised strong communication skills to build and maintain positive customer relations, upholding the company's service excellence and reputation.
- Processed cash and card payments accurately, ensuring correct

### ● Makeup Artist

self employed | Jan 2016 - Now

Start Date/End Date - 2016 - Present

- Researched and analysed emerging makeup trends, staying informed on new products, styles, and techniques.
- Assessed clients' facial features and aesthetics, providing personalised recommendations for looks and colour palettes.
- Conducted trial makeup sessions to optimise application time and ensure flawless results for events.
- Maintained up-to-date knowledge of the latest products, trends, and techniques to deliver high-quality service.

### ● Team Member

Prime Homes Estate Ltd | Jan 2016 - Now

Start Date/End Date - 2016 - 2016

- Cultivated strong relationships within the team, enhancing motivation and fostering a collaborative work environment.
- Managed office administration tasks, including scheduling appointments, managing correspondence, and maintaining client records.
- Coordinated property viewings and liaised with clients, ensuring seamless communication between buyers, sellers, and agents.

## Education & Training

2021 - 2024

### ● De Montfort university

2:1 degree, Business management