



# Ellena Zeng

Sales Associate

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## Links

in LinkedIn

# Languages

English (Fluent)

Chinese (Native)

## About

With experience at KENZO and INSTORE CLOTHING, I've mastered customer relationship management and merchandising. Skilled in service from roles at Subway and Beans&Bite café. Fluent in basic English, adaptable, and passionate about fashion retail.

### **BRANDS WORKED WITH**

Beans&Bite café FOH

INSTORE CLOTHING

KENZO

Subway

# Experience



#### staff

Subway | Jul 2023 - Dec 2023

-Take orders & Service customer -Ability to handle and prepare food safely and hygienically -Make perfect sandwich

## part time

Beans&Bite café FOH | Jul 2023 - Sep 2023

-Take orders & Service customer -Ability to handle and prepare food safely and hygienically



#### store Sales associate

INSTORE CLOTHING | Apr 2023 - Jul 2023

-Customer relationship management -Assist in the merchandising and daily maintenance of displays and back-stock -Taiwan



#### Sales associate

KENZO | Nov 2022 - Mar 2023

-Customer relationship management -Assist in the merchandising and daily maintenance of displays and back-stock  $\,$ 

# **Education & Training**

2017 - 2020 University of Science and Technology of China

Visual Communication Design Arts & Metal Craft Design,