



# Sadath Basheer

Customer Success | Customer Care | Customer Service

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## Languages

English

## About

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With a demonstrated passion for fashion retail at Loft clothing store, I excel in stock management, sales enhancement through cross-selling, and delivering expert product advice. My basic English proficiency aids my communication in diverse environments, ensuring high customer satisfaction.

### BRANDS WORKED WITH

Loft clothing store

## Experience

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- **Customer Sales Assistant**

Loft clothing store | Feb 2023 - Nov 2023

. Managed stock levels through careful monitoring, replenishing products regularly for well-stocked sales floor displays. Determined customers' needs, recommending and cross-selling services to maximise sales value. Handled complaints calmly and professionally, seeking positive resolutions for optimal customer satisfaction. Maintained up-to-date knowledge of current trends to offer customers expert product advice.

## Education & Training

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- **University of Hertfordshire, Hertfordshire**

Bachelor of Business Administration in Finance,