



Oksana Savchuk

Persuasive account manager, professional effective at multi-tasking, goal-oriented and reaching sales objectives.

📍 Paris, France

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Languages

English (Fluent)

Russian (Native)

Ukrainian (Native)

About

BRANDS WORKED WITH

Bastille Day Paris

Centre Clauderer

Experience



● Mission Chef de projet e-commerce

Bastille Day Paris | Sep 2021 - Mar 2022

- Digital Marketing strategy definition based on the Project Management Concept (e commerce, ready to wear brand) Benchmark and competitive analysis
- SEO, SEA, UX, auditing , optimisation optimising customer traffic pattern and indexation
- Social Media (SMO&SMA: editorial calendar, targeting and paid ads on FB and IG), Influence marketing
- Content strategy according to personas: editorial themes, semantic research, keywords
- E mailing: loyalty, acquisition, storyboard
- Research and selection of service providers, partnerships
- Recommendations, analysis of performance indicators

● Account Sales Manager

Centre Clauderer | Jan 2013 - Feb 2021



Hair Diagnosis and Cosmetics, marketing of products and personalized care, business development

- Management of customer portfolio, developing of a customer loyalty
- Customer relationship in all stages of the sales cycle
- Sales support, after sales service, litigation management
- Direct marketing: face to face, phone sales, e mailing
- Training and operational management of employees
- Promotion of products and services, implementation of sales tools via CRM webdiagnosis , intermediate and final follow up)
- Developing and adapting of print and digital marketing tools
- Implementation of the commercial strategy

Results

: Management of a customer portfolio of 2500clients/year,

● Sales and administrative Manger

| May 2008 - Jan 2013

Management of a ready to wear purchasing office, selling on the export market, B to B

- Management of international customers (EU, Eastern Europe, Africa)
- Sales administration (orders, logistics, invoicing, after sales service)
- Export sales procedures monitoring (experience with drafts, documentary credits)
- Supplier relations (prospecting, purchase follow up, and payment and control, offer analysis)
- Control of the invoicing chain, contribution to the monthly closing of accounts
- Interface with external services (banks, legal, accounting firm, administrations)