



Sumera Ali Niwaz

Enthusiastic young female adult interested in luxury fashion.

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Languages

English

About

Passionate about luxury retail with experience at Olivia Burton and Showcase.Co, I excel in customer service, stock management, and sales operations. Skilled in till use and watch adjustments, I thrive in fast-paced environments, demonstrating adaptability and commitment to excellence.

BRANDS WORKED WITH

Olivia Burton

Showcase.Co Regent Street

Experience



● Luxury Sales Associate

Olivia Burton | Aug 2023 - Now

- Tending to customer requests and dealing with a diverse customer base.
- Selling merchandise to customers.
- Changing the store display when needed.
- Organising stock, filling out paperwork, and keep track of inventory.
- Adjusting watch straps, mesh straps and removing links.
- Dealing with external phone calls.

● Luxury Sales assistant

Showcase.Co Regent Street | Feb 2023 - Aug 2023

- Communicating with clients regarding queries or requests.
- Organising, setting up and packing up merchandise.
- Placing customer items into our cloakroom and handing the customer a personal number for collection.
- I have also interacted with customers by serving them at cashier tills and sufficiently helping their shopping needs.
- 'Pack up' would involve taking all the stock from rails and shelves and organising them into boxes, labelling for them to be delivered back to the companies.

Education & Training

2022 - 2024

● The University of Law

LLB,