



# Isaac Ramirez

Punctual, easy going, team player

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## Languages

English (Native)

Spanish (Basic)

## About

I have extensive experience in customer service and team coordination, having worked at Disney's Dancing on Ice and more recently as a Warehouse Assitant for ZARA. I excel in problem-solving, handling payments, and ensuring excellent service, adaptable to various retail environments with a commitment to customer satisfaction.

### BRANDS WORKED WITH

- JogPost
- Disney Show Dancing on Ice
- Southwark Police Cadets
- ZARA

## Experience



### Warehouse Assistant

ZARA | May 2024 - Now

Checking Stock and preparing items to be shipped.



### Leaflet Distributor

JogPost | Sep 2022 - Jan 2023

- Distributing leaflets in different areas
- Coordinating a team to cover an area effectively
- Working on my own, problem-solving skills

### Food Assistant

Disney Show Dancing on Ice | Dec 2021 - Jan 2022

- Preparing and serving food and drinks to customers
- Taking payments from customers
- Working with a team
- Delivering excellent customer service

### Emergency First

Southwark Police Cadets | Sep 2019 - Jun 2020

- Working as mystery shopper
- Attending local events and representing Police cadets in stall

## Education & Training

### University of Northampton

Currently studying Sports Management/ business,

### St Michaels Catholic College

Sixth Form-,

### St Michaels Catholic College

GCSE Grades,