



# Mohammed Muhaymin

Sales Associate

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## Languages

- English
- Bengali

## About

With a diverse background in luxury retail, I excel as a sales associate, adept at enhancing sales via product knowledge and strategic placements. My strengths include customer service, upselling, stock control, and adaptability, allowing me to thrive in dynamic environments.

### BRANDS WORKED WITH

- Blackstone service
- FOOTASYLUM
- Harrods
- Jamz Detailz

## Experience



### ● Sales Associate

Harrods | Sep 2023 - Dec 2023

Demonstrated extensive knowledge of artisan pastries, effectively communicating their qualities to customers. Upheld high standards of presentation and hygiene, enhancing the Patisserie Counters ambience. Proficiently operated point of sale systems, ensuring accurate and efficient transactions. Collaborated with culinary team to optimise product placement, boosting sales of featured items. Fostered strong relationships with repeat clientele through personalised service, enhancing customer satisfaction and loyalty.

### ● Catering staff member

Blackstone service | Jan 2021 - Aug 2022

Learnt the ability to work severely under pressure whilst maintaining exceptional work standards  
Communicated effectively with customers, kitchen staff and management  
Grasped the ability to listen actively, ask clarifying questions and convey orders in a clear and concise manner  
Resolving customer complaints and handling difficult situations with professionalism  
Developed sales skills such as suggestive selling, upselling and cross selling



### ● Sales assistant

FOOTASYLUM | Nov 2022 - Jan 2023

Responsible for controlling stock merchandise, operating checkouts and working with team members effectively to complete daily duties as efficiently as possible.  
Maintaining a good speed with the cash register at the checkout during busy periods.  
Recognised as a highly adaptable all rounder therefore occasionally placed with sole responsibility to manage an entire department.  
Highly fast paced role tackling multiple workloads, whilst maintaining high customer service standards.  
Team working to ensure product deliveries are done on time

### ● Vehicle detailer

Jamz Detailz | Jan 2022 - Jul 2022

Valeting and detailing customer vehicles Assisted co-worker with social media posts  
Detailed 10 cars a day on average

## Education & Training

2021

- Eastbrook School  
GCSEs,,,

