



Aditya Reddy Sathi

Customer Service Assistant

[View profile on Dweet](#)

Languages

German

English

Telugu

About

With a successful tenure at DMART and Reliance Trends, I have excelled in enhancing customer experiences, optimising displays, driving sales growth, and ensuring seamless transactions. My adaptability, proven teamwork skills, and proficiency in store duties make me ideal for dynamic retail environments.

BRANDS WORKED WITH

9G7J+35G, VR Colon, Dilsukhnagar

Reliance Trends, LB Nagar Service Rd

Experience

Retail Assistant

9G7J+35G, VR Colon, Dilsukhnagar | Jun 2022 - Jul 2023

Dynamic Retail Assistant with a proven track record at DMART, contributing to the company's success from June 2022 to July 2023. Adept at optimizing product displays, enhancing the customer shopping experience, and driving revenue growth. Known for exceptional customer service and effective merchandising strategies. Consistently met and exceeded sales targets, achieving a 15% increase in overall sales during the tenure. Demonstrated expertise in order management, ensuring seamless transactions and customer satisfaction. Proactive team player with a keen eye for detail and a commitment to delivering outstanding service in a fast-paced retail environment. Eager to leverage skills in optimizing displays, boosting sales, and ensuring customer satisfaction in a new Retail Assistant opportunity.

Customer Service Assistant

Reliance Trends, LB Nagar Service Rd | Feb 2021 - Apr 2022

Reliance Trends
Feb 2021 - Apr 2022 Reliance Trends, LB Nagar Service Rd, Kothapet, Hyderabad, Telangana 500060, India
Dynamic Customer Service Assistant with a proven track record at Reliance Trends, excelling from February 2021 to April 2022. Acknowledged for delivering top-notch customer service, ensuring satisfaction through effective retail strategies, and achieving a 25% improvement in customer satisfaction ratings. Proficient in store duties, including stacking racks, retail display management, and order fulfillment. Demonstrates expertise in seamless order transactions and maintaining composure in high-pressure situations. Accomplished Retail Assistant consistently meeting and surpassing sales targets, realizing a 15% increase in overall sales. Known for proactive teamwork, attention to detail, and dedication to outstanding service in fast-paced retail environments. Eager to leverage skills in customer service, retail strategy, and store management for success in a new opportunity.

Education & Training

2023 - 2026

University of Greenwich

BSc(Hons) Computer Science,