



Hamzah Javed

Looking to be apart of any retail roles!

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Languages

Urdu (Basic)

English (Native)

About

With experience as a Store Associate at House of Faiza and strong customer service skills, I excel in fast-paced retail environments. I'm eager to leverage my communication abilities and adaptability for temporary sales associate positions.

BRANDS WORKED WITH

Abduls

S2udent central

Nova Parlour

House of Faiza

Experience

● Waiter

Abduls | Oct 2023 - Nov 2023

- Ensured accurate and timely delivery of desi Pakistani/Indian dishes.
- Provided friendly service assisting customers with menu selections.
- Managed transactions accurately as a reliable cashier.
- Collaborated for a smooth operation during peak hours.

● Tutor

S2udent central | Sep 2023 - Apr 2024

- Enhanced leadership and mentorship skills through teaching responsibilities.
- Carrying out administrative duties such as setting up the centre ready for students and staff and planning.
- Planning and preparing lessons; personalising support as well as personalising targets for students.

● Supervisor

Nova Parlour | Feb 2022 - May 2023

- Excelled in a fast paced, high pressure environment.
- Handled a wide variety of different customers to deliver a high standard of customer service.
- Mentored new employees on equipment and safety, created a training manual.
- Maintained stock levels to ensure stock didn't fall below minimum levels
- Assisted with customer greetings, seating, and expressing gratitude.



● Retail Associate

House of Faiza | Jul 2021 - Jan 2022

- Worked part-time at House Of Faiza, a South Asian Pakistani clothing company, while in full-time education.
- Dealt with a variety of customers speaking different languages. Also handling enquiries on the telephone.
- This improved communication, confidence, cultural awareness, and time management skills.

Education & Training

● Leyton Sixth Form College

A levels (Computer Science, Mathematics, Economics),

● School 21

8 GCSEs,