



# Jack Butler

I would say I'm quite determined, trustworthy and great at using teamwork

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## Languages

- English
- English

## About

Experienced Customer Care Assistant at Lidl with skills in customer service, operating tills, and stocking shelves. Adaptable to fast-paced environments and varied shifts, committed to creating positive shopping experiences for all customers.

### BRANDS WORKED WITH

- Lidl-Cheltenham
- Marriott Hotels-Gloucester
- Royal Automobile Club Pall Mall-Cheltenham

## Experience

- Lidl Customer Assistant**  
 Lidl-Cheltenham | Nov 2023 - Jun 2024  
 As a Lidl Customer Assistant, I had to provide customer service to the best of my ability, along with operating tills, assisting with self-checkout, efficiently stocking shelves when needed and maintaining store cleanliness. I adapted to different shift patterns and worked effectively in a fast-paced environment.
- Night Porter**  
 Marriott Hotels-Gloucester | Oct 2023 - Now  
 Front desk, check guests in, check guests out. Clean stations. Do a lot of admin work.
- Hall Porter/cloakroom attendant**  
 Royal Automobile Club Pall Mall-Cheltenham | Jul 2021 - Sep 2023  
 I was front desk and we had to guide guests to places they are in need of getting to. Checking in new guests. Put luggage into people's rooms if they want it and that's pretty much the basics.  
 Cloakroom attendant- take guests belongings and keep hold of them until they come to collect them

## Education & Training

- 2024 - 2026 ● **University of West London**  
 Bachelor's degree in Professional Policing,
- 2023 - 2024 ● **University of Gloucestershire**  
 Bachelor's degree in Professional Policing,