



# Sadia Chowdhury

Aesthetic practitioner

London, UK

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## Languages

- English (Fluent)
- Urdu (Fluent)
- Hindi (Fluent)
- Bengali (Native)

## About

I have developed an amazing communication skill of having a multi lingual ability through my working career and education.

### BRANDS WORKED WITH

- CAREPLUS Health Care
- Diva Jewels
- Next Retail Ltd
- Sakurado London
- Selfridges

## Experience



### ● Business Operation Manager

Sakurado London | Feb 2020 - Now

Key Responsibilities: Managing the team of over 30 people with different shifts & duties on day to day bases Ensuring to stay on top with business compliance and food hygiene KPIs responsibilities Customer service and care Stock responsibilities along with managing orders to maintain the quality of the brand Managing the time sensitivity of the temperature products



### ● Sales Associate on FTC

Selfridges | Oct 2022 - Jan 2023

Key Responsibilities: Customer service and experience Maintaining store quality Ensuring on shelf product availability Check out assistant Merchandise display responsibility Stock security & circulation Closing and Cash up responsibilities

### ● Wembley Designer Outlet - Customer Assistant

Next Retail Ltd | Aug 2022 - Dec 2022

Key Responsibilities: Customer service and experience Check out assistant Merchandise display responsibility Stock security & circulation Closing responsibilities

### ● Business Manager & Payroll

CAREPLUS Health Care | Dec 2015 - Dec 2019

Key responsibilities: Managing the Staff consisted of 60 – 80 Allocating of the right member at the right position on the daily bases Managing the working hours and the staff rota on daily bases Making sure that the trading standards meet with every individual perform their role within the company Client follow ups to make sure that there is no complain in regards to ensuring if any staff training need doing Visiting sites to ensure the Gov standards are met.



### ● Company Director/Manager

Diva Jewels | Jul 2010 - Jan 2015

Key Responsibilities: Managing of the stock and orders Managing of the trending production Staffing Compliance management Organising display event for the product promotions KPI monitoring