

Hibad Irad

Sales Assistant

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Languages

English

About

With several years of experience working within service and customer facing roles, I believe I have the skills and knowledge required to be an asset to any team. Working in the service industry has allowed me to develop strong communication, organisational and teamwork skills which I believe are a necessity to all roles. This paired with my ability to adapt well with various teams and situation and willingness to learn will allow me to excel in this role.

BRANDS WORKED WITH

H&M

MANGER Barista

Sainsbury's

the science museum south Kensington

Experience

● Pret A Manger

MANGER Barista | Nov 2021 - Nov 2022

- Providing high quality customer service by answering customer queries and solving problems
- Restocking items and organising them properly so that customers can access them easily.
- Making good quality coffees and drinks for costumers
- Making sure I'm efficient when making coffees when the shop gets busy
- Making sure that the shop floor is clean and well maintained.

● Vaccination

the science museum south Kensington | Dec 2020 - May 2021

- Providing information leaflet regarding Covid during the hight of the virus, this role has helped me develop strong communication skills as providing information in a way that was both sensitive to people's hesitations but was also informative
- I would guide people that are coming into the vaccination centre to the different types of vaccinations that they would take based on their age.



● Sales Assistant

Sainsbury's | Jul 2019 - Mar 2020

- Ensure high levels of customer satisfaction through excellent sales service
- Maintain outstanding store condition and visual merchandising standards
- Maintain a fully stocked store
- Ascertain customers' needs and wants
- Actively involved in the receiving of new shipments
- Keep up to date with product information



● Sales associate

H&M | Mar 2019 - May 2020

Providing outstanding customer service sharing my knowledge on products and fashion.

Organising the shop and inventory clothing and other items.

Creating an environment that is easy for customers to shop through

Working well as a team so that customers can get the best shopping experience.

Follow all procedures and routines regarding safety and security and administrative processes in all areas of the store.

Handling the transactions issuing and fold and place merchandise appropriately.