



# Maria Anunini

Retail Assistant

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## Languages

English

Italian

## About

BRANDS WORKED WITH

02 Arena

ECO Concepts

IndeedFlex Agency

TOTTENHAM HOTSPURS

## Experience

### ● Sales assistant | online shopper | stock assistant

IndeedFlex Agency | Aug 2021 - Now

- Effectively boosted sales through proactive inventory management, upselling, and ensuring ongoing customer satisfaction.
- Efficiently managed inventory and optimised storage systems to streamline operations and maximise productivity.
- Cultivated and sustained a high standard for the shop floor and visual displays in accordance with industry best practices.

### ● Retail cashier

02 Arena | Sep 2021 - Now

- Successfully increased sales by delivering satisfactory service to customers and ensuring a constant flow of drinks
- Oversaw and maintained stock levels and inventory measurements to prevent shortages of snacks and beverages
- Proficiently maintained menu item availability, while organising special events like concerts and boxing matches



### ● Personal shopper

ECO Concepts | Jan 2023 - May 2023

- Coordinated shopping experiences by assisting clients in the selection of items that matched their preferences and needs
- Utilised current fashion trends and product knowledge, offering expert advice to clients during their shopping journeys
- Crafted tailored and sophisticated shopping experiences within the high-end luxury brand sector

### ● Bar runner hospitality

TOTTENHAM HOTSPURS | Oct 2018 - Jan 2020

- Ensured quality meals, distributed plates, and achieved 200+ meals per hour to enhance customer satisfaction
- Upheld the company's mission by delivering a fine dining experience
- Enhanced customer satisfaction by prioritising attention to detail, creating and maintaining satisfied members

## Education & Training

2020 - 2023

### ● University of Kent

Bachelor of Arts,

2018 - 2020

### ● St Anne's Catholic High School for Girls

A-Levels/BTECs;