

# **Sheila Nezic**

Retail Sales Associate

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## Languages

English

### **About**

Experienced retail professional with over two years as a Sales Associate at Boots, specialising in customer engagement and product promotion. Skilled in multitasking and adaptable to dynamic environments, passionate about delivering excellent service and driving sales success in high street beauty and fragrance stores.

**BRANDS WORKED WITH** 



## Experience

#### DELIVERY DRIVER

JustEat | Jun 2023 - Dec 2023

Adhered to delivery schedules and deadlines. Checked delivery addresses and verified correct package delivery. Utilized relevant map programs and GPS systems to navigate routes. Complied with DOT regulations in all aspects of delivery. Monitored road and weather conditions for safe driving. Verified items and model numbers to match products on invoice with quantities loaded. Reviewed and verified invoices and purchase requests to maintain accuracy. Retrieved materials from warehouse or other locations to accurately fill customer orders.

#### RETAIL SALES ASSOCIATE

Boots | Mar 2021 - Jun 2023

Greeted customers and engaged in conversation to assess needs. Collaborated with staff to ensure restocking and replenishment of merchandise. Promoted store products by actively engaging customers and providing product demonstrations.