



Márcio Baratella

Experienced Tech Professional with previous experience in wholesale fashion at JOOR Inc.

📍 London, UK

[Portfolio file](#)

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Languages

English (Fluent)

French (Work Proficiency)

Italian (Fluent)

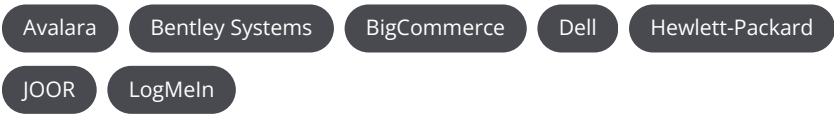
Portuguese (Native)

Spanish (Fluent)

About

I am a Customer Success & Account Manager with extensive experience in the Technology and SAAS industries building strong relationship at corporate level.

BRANDS WORKED WITH



Experience



● Senior Customer Success Manager

BigCommerce | Dec 2021 - Oct 2022



● Customer Account Manager

Avalara | Jan 2021 - May 2021



● Customer Success Manager

JOOR | May 2019 - Jan 2021



● EMEA Account Executive

LogMeIn | Nov 2016 - Jan 2019



● Account Manager

Bentley Systems | Jan 2015 - Dec 2015



● Regional Sales Associate

Bentley Systems | Feb 2014 - Dec 2014



● Enterprise Storage Analyst

Dell | Oct 2011 - Jan 2014

● Senior Technical Support Analyst

Hewlett-Packard | Mar 2010 - Oct 2011

Education & Training

2012 - 2016

● Technological University Dublin

Bachelor of Business Administration (B.B.A.),