



Muhammad Faisal

Sales supervisor

[View profile on Dweet](#)

Languages

- English
- Urdu

About

Highly, Skilled, enthusiastic and result driven professional with more than 10 years of experience in compliance in the Operations Product Management, Merchandising. Experienced Operations head is pivotal playing in the merchandising planning process. Handling all the available resources to get the maximum probability for the concern organization. Manage all banking activities and prepare required documents and prepare special labels for brands and ensure adherence to all Supply chain schedules. I am helping to company identify problems as they develop, manufacture, store, and ship products.

BRANDS WORKED WITH

- Mf Traders (Cash & Carry)
- Synergy
- UMAR

Experience

- Assistant Floor Manager**
Mf Traders (Cash & Carry) | Oct 2021 - Sep 2023
MF Traders (Cash & Carry) Assisting the manager in organizing, planning and implementing strategy. Coordinate daily customer service operations (e.g. sales processes, orders and payments) Track the progress of weekly, monthly, quarterly and annual objectives. Monitor and maintain store inventory as well. Supervise and motivate staff to perform their best. Monitor retail operating costs, budgets and resources.
- Shift Supervisor**
UMAR | Aug 2017 - Sep 2021
Overseeing salespeople, cashiers, shelf stockers, and other employees. Implementing measures to avoid stock damages, theft, and wastage. Monitoring shelf stocks and product displays, and the general appearance of the store. Investigating market trends and offering products that would appeal to customers. Addressing customers, comments, and complaints.
- Sales Assistant**
Synergy | Mar 2013 - Jul 2017
Serving customers and dealing with enquiries Processing cash, card and online payments. Updating customer records in the company's database as required. Handling product returns and exchange.

Education & Training

- 2023 - 2024 ● **Glasgow Caledonian University**
MSC International Management & Business Development,
- 2020 - 2023 ● **University of Management & Technology**
Master of Management,
- 2011 - 2013 ● **University of Punjab**
Bachelor of Arts,
- 2008 - 2010 ● **Board of Intermediate and Secondary Education**
Intermediate of Commerce,