



Charlie Houlahan

very sociable, love to meet and learn off new people all the time, I'm a creative with a love for high fashion and art !

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Links

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Languages

English

About

With a strong background in fast-paced retail, I've developed expertise in customer service and stock management at Wickes and House of Fraser. Skilled in maintaining tidy environments and guiding customers efficiently, I thrive in dynamic shop floor settings, ensuring professional assistance and smooth operations.

BRANDS WORKED WITH



Experience



● Sales Assistant

Wickes | Sep 2019 - Now

- Excellent and efficient customer service, working on service counter desk, tills and shop floor.
- applied physical work including working in the yard and warehouse.
- working stock pallets at a fast pace insuring all pallets are finished before shift ends.



● Sales assistant

House of Fraser | Feb 2023 - Apr 2024

Ensure clothes are in its correct department, keep sections clean and tidy at all times.

Work in stockroom to organize deliveries to be ready to be worked on the shop floor.

Excellent and professional well spoken manner towards customers, guiding them to their desired location on the shop floor.



● Kitchen Porter

The Chequers Inn | May 2017 - Nov 2018

Loose, Kent May 2017 - Nov 2018

- Mainly to clean all appliances used in the kitchen such as pots, pans, plates, cutlery
- Collect specific foods and general necessities needed from the storage area for the Chefs
- Sometimes would prepare certain foods for the chef, including; prep-ping meats and desserts
- Stacking and storing appliances from delivery trucks into the kitchen and the storage area



● Sales Assistant

CeX | Jun 2016 - Feb 2017

- Stack DVDs, Games, Blu-ray, into their correct order alphabetically
- Label all products with an up to date pricing
- Sweep all on both levels of floors.
- Tidy shelves in the most presentable way
- Greet visitors and handle their enquiries, or direct them to the appropriate product according to their requirements.

Education & Training

2016 - 2018

● Cornwallis Academy

A-level in English Literature and language,

2016 - 2018 ● **Cornwallis Academy**

A-level in Media Studies,

2016 - 2018 ● **Cornwallis Academy**

A-level in Film Studies,

2015 - 2017 ● **Cornwallis Academy**

GCSE in Mathematics,