



Nusaybah Mansoor

QA Specialist en Shopper

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Languages

English

About

With a solid background in both retail and brand ambassador, I bring a unique blend of expertise in delivering exceptional customer experiences and promoting luxury brands. As a brand ambassador I gained valuable experience in delivering an exceptional customer experience. I successfully engaged with customers, demonstrating my ability to adapt to different customer needs and preferences. Through effective communication and a deep understanding of the products, I consistently exceeded sales targets. My experience in retail has further equipped me with a keen understanding of customer preferences and a commitment to providing personalised service. My passion for fashion and interpersonal skills have consistently translated into positive outcomes. I am excited to effectively add value to any dynamic team or brand.

BRANDS WORKED WITH

Blackjack Promotions

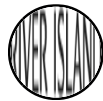
Buttercups Childminding

Hilltop Primary School

River Island

Tesco Warehouse

Experience



Sales assistant

River Island | Nov 2023 - Now

- Creating connections with customers
- Managing the tills
- Maintaining a tidy environment
- Visual merchandising so products are displayed attractively
- Organising new stock
- Responding to customer enquires



Brand ambassador

Blackjack Promotions | Aug 2022 - Sep 2023

- Upselling and link selling products
- Managing the counter
- Learning about products exclusive to travel retail
- Organising stock
- Maintaining a tidy environment
- Worked for numerous brands including: Mac, Bobbi brown, Benefit, Dior, Jo Malone and NARS.
- Established outstanding customer service skills
- Possess great teamwork skills

Apprentice

Hilltop Primary School | Sep 2021 - Jul 2022

- Teaching children and supporting the teacher
- Compassion and sensitivity towards children
- Setting out rules and supporting the classroom
- Behavioural support
- Supporting children across the curriculum
- Recording and reporting children's progress to the teacher
- Marking work
- Supervising students during school trips and activities
- Attending meetings
- Providing extra assistance to children with special needs
- Assisting with lesson plans
- Maturity and professionalism

Apprentice

Buttercups Childminding | Oct 2019 - Mar 2021

- Age appropriate activities
- Catering to the children's dietary needs
- Health and safety of children

- Maintaining accurate records
- Building a positive and trusting relationship with the children
- Supporting children's holistic development
- Provision of refreshment, encouraging healthy eating.
- Maintaining professional relationship's with parents/careers

- **personal shopper**

Tesco Warehouse | Jul 2019 - Nov 2019

- Assisting the needs of customers
- Operate handheld scanners and other equipment for order picking.
- Manage inventory levels by checking stock on a daily basis
- Ensure all products are correctly stored in the right location
- Maintain a clean, safe work environment

Education & Training

2014 - 2019

- **HAZELWICK SCHOOL**

IT,