



Steve Martin

Sales Assiatant

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Languages

English (Fluent)

Hindi (Fluent)

Malayalam (Native)

About

With my role at The Perfume Shop, I've honed customer service and product knowledge in fast-paced retail. Skilled in multitasking and achieving targets, my basic English proficiency supports serving a diverse clientele. Passionate about delivering exceptional beauty and fragrance advice in dynamic environments.

BRANDS WORKED WITH

Hotel All season

The Perfume Shop

Experience



● Sales Assistant

The Perfume Shop | Aug 2023 - Now

Maintaining the standards of the company while being able to multitask and attend to guests and customer's needs. Providing knowledge for products or services for customers and exceeding the company's goals. Made sure the clients were satisfied with expertise provided while also making sure company-oriented targets are achieved as well as indivial targets.

● Front Office Executive

Hotel All season | Jul 2022 - Dec 2022

Maintains office services by organizing office operations and procedures, controlling correspondence, designing filing systems, reviewing and approving supply requisitions, and assigning and monitoring clerical functions.

● Customer Service Representative

Hotel All season | Jun 2021 - Jul 2022

I handled customer complaints and was able to provide appropriate solutions and alternatives within the time limits. I helped in maintaining records of documents. I ensured that my duty was done according to the communication guidelines and policies provided by the management and always to an extra mile to engage with customers and build customer satisfaction and trust

Education & Training

2023 - 2025

● University of East London

Bachelor of Science,

2020 - 2022

● Lakeford International School

Master of Science in Computer Science,

2016 - 2020

● Infant Jesus Anglo Indian Higher Secondary School

A Level in Economics,