

Kazi Quaiyum

Guest Service Agent

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Languages

Bengali

English

Mandarin

Hindi

Urdu

Arabic

About

A dedicated, proactive individual with a very strong work ethic, and extremely committed to delivering excellent customer service. Highly organised, and very personable with a wide range of people, and Able to thrive in challenging environments to achieve positive work results. Excellent communication skills, always using a professional approach to engage with people to ensure required outcomes are achieved. Experience of dealing with all aspects of sales, with a continuous drive to exceed milestones and achieve work objectives. Customer focused, sales driven and highly motivated to work in a challenging and rewarding role.

BRANDS WORKED WITH

- Dekko Group
- Golden Oil Refinery Private Limited
- G Star Raw - Oxford Circus
- Novotel London, Accor UK Business and Leisure Hotels Ltd.
- Radisson Blu Hotel
- SATGURU Travels, Times Square Building
- Zedwell Piccadilly Hotel, Piccadilly

Experience



- Front Lobby Host**
Radisson Blu Hotel | Nov 2022 - Apr 2023
- Team Leader**
Novotel London, Accor UK Business and Leisure Hotels Ltd. | Sep 2022 - Nov 2022
- Guest Service Agent**
Zedwell Piccadilly Hotel, Piccadilly | May 2021 - Jun 2022
- Brand Ambassador**
G Star Raw - Oxford Circus | Nov 2019 - May 2020
- Marketing Coordinator**
SATGURU Travels, Times Square Building | Jun 2019 - Aug 2019
- General Manager**
Golden Oil Refinery Private Limited | Jan 2015 - Jan 2018
Product Coverage: Petroleum products.



- Merchandiser**
Dekko Group | Jan 2012 - Jan 2015
Product Coverage: Shirts, Tops, Blouses. Buyer/Client: TOMMY HILFIGER, G-STAR (NETHARLAND), ESPRIT (GERMANY).

Education & Training

- 2021 **University of Northampton**
Master's in Business Administration (MBA);
- 2019 **Assumption University**
Master's in Business Administration (MBA) -;

- 2010 ● **North South University**
(BBA) Degree in International Business,;
- 2005 ● **Dhaka Commerce College**
High School Certificate,
- 2003 ● **Banani Bidyaniketon**
Secondary School Certificate SSC,