



Yash Gandhi

Operations supervisor

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Languages

- Hindi (Native)
- English (Fluent)
- Gujarati (Fluent)
- Tamil (Fluent)

About

To work with complete integrity and enthusiasm with an esteemed organization and develop the skill set to meet the organization's vision and mission with dedication. Experienced in several thriving fast-paced hospitality environments. Takes and makes orders quickly and accurately for reliable, efficient service. Hardworking team player enhancing bar experiences through excellent customer care.

BRANDS WORKED WITH

- Cambridge Assessment
- Claude Bosi
- Mash
- Pearl Granite Industries
- Pret A Manger

Experience



Bartender

Claude Bosi | Aug 2023 - Nov 2023

- Upheld high standard of cleanliness in all work areas to comply with health and safety regulations.
- Made product recommendations to customers based on preference, food pairings and special promotions.
- Maintained facility compliance with health codes, sanitation requirements and license regulations.
- Received orders from wait staff and delivered beverages to guests.
- Arranged glasses and plates to maintain organisation and attractive displays.
- Tested and developed new cocktail recipes to add and complement menu selections.
- Cleared tables, wiped countertops, and disposed trash to maintain sanitation standards.
- Made product recommendations to customers based on preferences.

Warehouse Operative

Cambridge Assessment | Feb 2021 - Aug 2021

- Consistently complied with workplace health and safety measures to minimize operational risk.
- Reported missing or damaged items to management, quickly resolving stock issues to maintain production line efficiency.
- Assisted team members with picking, packing, and processing tasks to increase overall warehouse efficiency.
- Restocked shelves with strict attention to detail, utilizing time management and organization skills to maximize efficiency.



Bartender

Mash | Jun 2022 - Oct 2022

- Optimized customer experience, serving each guest with sincere, positive, and enthusiastic attitude.
- Mixed drinks and served wine, beer, and non-alcoholic beverages for multiple guests simultaneously.
- Confirmed ages of customers to identify eligibility and discontinued service to intoxicated guests.



Team Member

Pret A Manger | May 2021 - Jul 2021

- Drove team success by completing allocated tasks quickly and accurately.
- Used strong communication skills to build positive customer relations, maintaining first-class company service and reputation.
- Maximized customer satisfaction by quickly addressing and resolving complaints with food or service.
- Delivered great service by being adaptable, using initiative and communicating with diverse range of people.

- **Supervisor**

Pearl Granite Industries | Feb 2018 - Aug 2018

- Monitored compliance with workplace policies and safety objectives.
- Aligned day-to-day activities with targets set by upper management.
- Performed keyholding responsibilities to guarantee timely opening and closing of store.
- Trained staff in till management practices including reviewing and reconciling daily transactions.

Education & Training

2019 - 2023

- **Anglia Ruskin University/Cambridge School of Art**

BA(hons) Illustration and Animation,

2016 - 2018

- **Vikaasa World School**

AS and A levels,