



Aleeza Khawaja

Sales Associate

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Languages

English (Native)

Arabic (Basic)

Urdu (Work Proficiency)

About

I am a motivated, hardworking and enthusiastic self- starter with a positive approach to work. I have excellent communication skills and have the ability to apply learnt knowledge to practical working situations. I am a dedicated and conscientious individual who can undertake day to day challenges and enjoys being around people.

BRANDS WORKED WITH

John Lewis & Partners

Metro Bank PLC

Selfridges

Experience



● Sales Associate

Selfridges | Aug 2022 - Now

Contained expert knowledge of brand and merchandise to be able to respond to customers' inquiries and requests, Developed sales pitches and strategising showroom displays Analysing and monitoring sales reports. Cross selling and upselling in order to exceed sale targets



● Sales Associate

John Lewis & Partners | Jan 2022 - Aug 2022

Communicated successfully and clearly with clients to provide excellent customer service. Quickly became orientated with new sales, policies, and products on a regular basis. Contained expert knowledge of brand and merchandise to increase repeat customer sales

● Customer Service Advisor

Metro Bank PLC | May 2021 - Jan 2022

Provide intensive product and service information to customer Process payments and withdrawals using intensive programmes Use specific programmes to run credit checks Set up and maintain customers' personal / business accounts.

May, 2021 - January, 2022

January 2022 - August 2022

August, 2022 - Present

Education & Training

2021 - 2023

● City of London University

Bachelor of Science in Nursing,

2014 - 2019

● Wanstead High School

GCSEs 10 graded 6-9,