



# Serena Sangsefi-di

Food retail assistant

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## Languages

English (Native)

## About

I bring strong communication, customer service, and organisational skills from my experience as a shop assistant. I'm adaptable, dependable, and eager to contribute positively to your retail team.

### BRANDS WORKED WITH

Karahi and Spice Food

Bishop Winnington Church of England School

## Experience

### ● retail assistant

Karahi and Spice Food | Jul 2023 - Jan 2024

Worked in a family run catering business where daily tasks included; serving food and taking payments. Good communication and customer service skills due to dealing with members of the public daily. Good memory and time management skills. Teamwork and multitasking skills. Good product knowledge and listening skills.

### ● Teaching Assistant

Bishop Winnington Church of England School | Jul 2022 - Jul 2022

Helped the teacher prepare lesson materials and set up and tidied the classroom meaning I have good organisational skills. Supervised group activities, sports events and school outings.

Ability to work well as part of a team and individually.

Active listening skills and patience.

Strong communication skills and a positive attitude.

Understanding and sensitivity towards children.



### ● Volunteer - Baking and fundraising events coordinator

Bishopshalt School | Jun 2018 - Jun 2018

Assisted in the planning, organisation and execution of baking and fundraising initiatives within the school community for charities such as Save the Children, meaning I have good time management and organisational skills, and am a reliable individual.

I have the ability to work well under pressure and in a potentially stressful environment with financial targets through coordinating and being apart of this event.

Great leadership skills due to managing the team involved in the event. Contributed to the attainment of £1460 raised through the fundraising event.

## Education & Training

2023 - 2026

### ● University of Westminster

BA Hons - Music Production, Performance and Business,

2021 - 2023

### ● Bishopshalt School

Cambridge Technical in Performing Arts,

2019 - 2021

### ● Bishopshalt School

GCSEs,