## Dweet



## Susanne Steindl

Webshop Lead WWF// shop.wwf.de

Berlin, GermanyView profile on Dweet

## Links

in LinkedIn

## Languages

English (Fluent)

## **About**

Management and motivation skills International experience Working in international companies Extensive knowledge in the fashion industry Well founded customer knowledge Business Acumen Sales and purchasing expertise Specialist knowledge of Entrepreneurs

### **BRANDS WORKED WITH**

Diesel Fornari Spa GAS Jeans Mavi Pepe Jeans London

WWF Deutschland Zalando SE

## Experience



### Webshop Lead // shop.wwf.de

WWF Deutschland | Nov 2022 - Now

#### Business Coach

Zalando SE | Jul 2021 - Nov 2022

Lead Buyer Core Classic Womenswear Footwear // Business Coach Womenswear Footwear @Zalando SE

# Lead Buyer Core Classic Womenswear Footwear // Business Coach IHK verified

Zalando SE | Dec 2020 - Nov 2022

### Senior Buyer & Business Coach IHK verified

Zalando SE | Jul 2017 - Dec 2020

Work experience in Wholesale, Retail and E-Commerce Key Account /Shop in Shop/ Franchise/ Independent Boutiques Senior Buyer / Unit Lead Classic Womenswear & Lingerie & Beachwear

Senior Buyer / Unit Lead Classic Women's Fashion & Lingerie / Beachwear @ Zalando - Lounge Covers 2 main categories with a total target of more than 38 million

- Target planning per brand womenswear & lingerie Budget planning "YoY" target with growth of +23% in 2017 (€ 23 million) + growth of +45% in SS2018 and growth of +28% in 2019 implemented new buyer tools such as tableau and KPI training portals onboarding and regular training of shopping assistants and buyers team management of 6 people @Classic Womenswear Unit idea development for the board
- "KPI" management (BCR, JP, CAT, SLT, Tableau / SAP)
- Establishing and maintaining a close relationship with the merchandising team of the fashion store Zalando Shop

Since October 2019 training @the key "Business Coach" with IHK verification after passing the final exam for Business Coach September 2020

### Buyer Lingerie Zalando Lounge

Zalando SE | Mar 2015 - Jul 2017

Buyer "Lingerie / Beachwear" "Classic Womenswear" @ Zalando - Lounge • Budget planning "YoY" growth of +45% in 2015 (17 million euros) and growth of +62% implemented in 2016 • Regular visits to all international trade fairs Textile and bodywear trade fairs in Europe • Team management of 3 people and participation in purchasing training in the Classic Womenswear Unit • Implementation of a KPI training platform per purchasing unit • Acquisition and expansion of suppliers • Implementation and forwarding of ideas for management



Area Manager

Mavi | Jan 2013 - Mar 2015

Area Manager East • Mavi NOS + forecast budgeting • Budget planning growth of +12% in 2014 compared to the previous year • Shop-in-shop implementation • Regular organization / updating of the customer database • Budget planning and presentation by Preorder NOS • Coaching of sales assistants for key accounts marketing and event management Mavi Europe AG • Booking and coordination of Mavi Ads together with Agency Bold • Booking for Mavi Events • Cooperation with sponsors such as Red Bull • Organization of shootings (eg with Florian David Fitz )

### Area Manager

Fornari Spa | Jan 2010 - Dec 2013

Area Manager North / East • Seasonal and NOS orders • Target planning NOS + Preorder • Budget planning "YoY" 2012 target +8% growth compared to the previous year, 2011 target +12% growth compared to the previous year, 2010 target +7% growth compared to the Previous year • Merchandising by Lafayette and Kadewe (decorative window)



### Senior Store Manager

GAS Jeans | Jan 2009 - Dec 2009

Team management (recruitment, training, motivation, work schedule) Buyer and branch manager Berlin • Seasonal preorder / NOS • Target planning NOS & Preorder per shop • Budget planning "YoY" target with growth of +8% compared to the previous year • Coaching and management of employees and Shop in Shop by GAS in Berlin • KPI training • Merchandising • Marketing and event management o Development of press releases and advertising in cooperation with the textile industry



### Area Sales Representative

Diesel | Jan 2008 - Dec 2008

Area Manager East • NOS + seasonal preorder for boutiques / key account / franchise / denim specialty shop • Budget planning target "YoY" with growth of +6% compared to the previous year • Portfolio analysis of the existing customer database and training of sales staff • Marketing and event management o Event planning for "Rock on the Ring"



### Assistant Area Sales Manager

Pepe Jeans London | May 2006 - Dec 2007

Deputy Head of Pepe Jeans London Showroom East • Seasonal pre-orders • Portfolio analysis of customer master data • NOS analysis, order analysis • Pepe Jeans KPI analysis • Sales training for product training and sales • Presentation of seasonal collections • Coaching of sales staff on the shop floor, product training • Merchandising of P & C / Lafayette / Kadewe

## **Education & Training**

2021 Business Coach
Business Coach,

2019 - 2020 Business Coach @Key.Community IHK verified

Business Coach,

2002 - 2004 Croydon College

Bachelor's degree,

1997 - 2001 Städtische Berufsschule für den Einzelhandel Neuötting

Einzelhandelskauffrau,