



# Maximilien Lami

## Dozo

Delivery manager

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### Languages

Spanish

English

### About

With experience at IKEA and Redlobster, I excel in customer service and problem-solving. Fluent in English and Spanish, I thrive in fast-paced retail settings and am flexible with weekend shifts. Skilled in delivery assistance, order preparation, and providing exceptional client help.

#### BRANDS WORKED WITH

IKEA

Redlobster

### Experience



- **Ikea delivery assistant**

IKEA | Jun 2023 - Aug 2023

-Helped customers with problems with their deliveries. -Assisted in transporting deliveries to and from customers. -Gave customers important information about their purchases.

- **'Waiter**

Redlobster | Jan 2022 - Aug 2023

-I worked as a waiter serving customers and taking their orders. -I was also tasked with making non-alcoholic beverages such as mocktails which I would then serve to customers. -I also worked at the entrance of the restaurant, directing customers to available seating.