



Jacqueline Davies

Hi I'm Jacqueline, I am a bright, confident and driven individual, who loves to put my best foot forward.

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Languages

English (Native)

About

With proven expertise at Doc Martens, ZARA, and Card Factory, I excel in customer interaction, managing time effectively, and meeting sales targets. Adaptable to diverse retail settings, I consistently deliver exceptional service, ensuring satisfaction across footwear, womenswear, and accessories sectors.

BRANDS WORKED WITH

- Selfridges
- Card Factory
- Doc Martens
- ZARA

Experience



● SALES ASSISTANT

Doc Martens | Oct 2023 - Jan 2024

During my time at Doc Martens, I honed my communication skills by interacting with each customer daily. I was also able to effectively listen to their needs and provide them with the best information and assistance that they required. Moreover, I developed the ability to work well under pressure, as the retail environment can sometimes be fast-paced and demanding. I remained calm and focused, ensuring that I delivered excellent customer service even during busy times. I also tried my best on every shift to hit my sales target, and go above and beyond it, while also keeping my UPI and KPI up. Ref: Tash Paterson- +44 7875 749564



● SALES ASSISTANT

ZARA | Apr 2022 - Jan 2023

Whilst employed and working as a sales assistant with ZARA clothing one of the main aspects of the role in customer interaction and satisfaction. This was achieved through working in various different departments within the store. This includes stockroom, tills and the shop floor. An important aspect of my job as a sales assistant was time management, which involved being able to ensure that tasks that have been assigned to me are achieved accurately and in a timely manner. Ref: Miriam - +44 7392 823760



● SALES ASSISTANT

Card Factory | Nov 2021 - Apr 2022

As a sales assistant for card factory my role involved ensuring that the store was effectively and efficiently replenished for the day, working within the stockroom and on the shop floor. As part of my role working on the shop floor, I was able to widen my communication skills through providing excellent customer service by effectively communicating with customers and assisting them with their shopping needs. Furthermore, my role also involved money management through processing transactions through the tills. Ref: Mo - +44 7786 737016

Education & Training

2022 - 2024

● Haringey Sixth Form College

BTEC LEVEL 3,