



Agnes Ojo

An enthusiastic representative with years of experience in sales and retail.

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Languages

English (Work Proficiency)

About

With a proven track record in customer-focused roles, I've honed key retail skills across several sectors. My experience ranges from sales representation at Bismid Cosmetics to food and beverage service at EBRD. I thrive in dynamic environments, maintaining excellent customer service whilst ensuring smooth operations.

BRANDS WORKED WITH

- Bismid Cosmetics
- EBRD
- etc.venues
- Indeed flex agency
- Lade signature
- Leo Community high school, Ibadan
- Primark
- Quendom Genesis
- Trinish Luxury Hotel
- Wembley and London Stadium

Experience



Banqueting waiting and serving

etc.venues | Jan 2023 - Now

Welcome guests at the venues, offer them services, drinks and buffet clothes
Adhering to various event rules and procedures effectively
Attending to guest needs at the events

Concessions (Till operator)

Wembley and London Stadium | Jan 2023 - Now

To provide fans and visitors with varieties of foods and beverages.
To enjoy and have access to convenient catering services and generating revenue for stadium management



Food Service Assistant

EBRD | Sep 2022 - Jul 2023

- Assisting with food preparation, such as chopping vegetables, grilling meats, or assembling ingredients.
- Keeping the kitchen area clean and organized, including washing dishes, sanitizing surfaces, and disposing of waste properly.
- Setting up and clearing tables, ensuring that they are properly arranged and clean for guests.
- Serving food and beverages to customers, taking orders and delivering them to tables.
- Operating kitchen equipment, such as ovens, grills, or deep fryers, while following safety protocols.
- Assisting in inventory management, including checking stock levels, rotating products, and restocking supplies as needed.
- Providing excellent customer service by answering questions, addressing concerns, and ensuring a pleasant dining experience.
- Adhering to food safety and hygiene standards, including proper handling and storage of perishable items.
- Assisting in the preparation and presentation of special events or catering functions.

Hospitality General Staff

Indeed flex agency | Jan 2022 - May 2023

Present menu and provide information when asked about dishes and drinks
Offer menu recommendations and allergy components of the food
Serve food and drinks on tilt
Maintaining Safety rules and regulations

Prepare, setting up and cleaning of linens, silver ware and glasses cups for water and wines

- **Hotel Receptionist**

Trinish Luxury Hotel | Dec 2019 - May 2023

As a hotel receptionist where we coordinate and organise smooth running of restaurants and hotel management

Daily attending to customers and clients booking and reservations

Ensuring the hygiene standards are upheld effectively

- **Support Worker**

Quendom Genesis | Jan 2020 - Dec 2022

Assisted clients with personal assistance, living, adaptive behavior and socialization

Provided support work/ assistance for aged clients with health complication

Monitored clients progress and day to day activity, intervened when necessary to support, communicate and assistant

Helped in lifting and wheel chair support for clients at home and regular medical check ups

- **Civic education Class Teacher**

Leo Community high school, Ibadan | Nov 2021 - Aug 2022

Teach and prepare teaching sessions for civic education students

Preparation of lesson notes and take home assignments

Coordinate, teach and revise previously taught lessons

- **Makeup Artist**

Lade signature | Mar 2021 - Jul 2022

Examination of client skin colour matching with shades

Application and removal of makeup and prosthetics

Application of make up in a professional manner

Adhere to personal hygiene standards

- **Sales Representative**

Bismid Cosmetics | Jan 2021 - May 2022

As a sales representative my roles are marketing and selling products.

Learning the cosmetics production,

distribution and use of beauty products, connecting with wholesalers and retailers to pitch Bismid

products and closing deals



- **Retail assistant**

Primark | Jul 2023 - Jan 2024

Replenishing of fashion goods in different departments lines

Stocking / displaying new fashion products / order for the next sales the following day per sizes, colours and designs

Arranging of new fashion products and goods

Following safety procedures and regulations of the environment

Education & Training

2014 - 2019

- **OLABISI ONABANJO UNIVERSITY**

Bachelor of Education,