

# Winnet Winnet

Sales Assistant

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## Languages

English

## About

I'm a dependable person who offers outstanding levels of service through helpful, effective communication. I offer a can-do attitude to all task, ensuring jobs are completed accurately and efficiently for continued customer and management satisfaction.

### BRANDS WORKED WITH

Burberry Outlet Store

Clarks

House of Fraser

Ripple Primary School

UNIVERSITY OF KENT WORKSHOP

## Experience

### ● TEMPORARY WORKER

UNIVERSITY OF KENT WORKSHOP | Sep 2021 - Now

- I would anticipate customers' needs and provided them with high quality service while upholding brands standards and values to ensure customer satisfaction.
- I would assist the university in events such as open days or congregation ceremonies and ensure that everyone event would run accordingly to plan.
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### ● SALES ASSOCIATE

Burberry Outlet Store | Aug 2023 - Sep 2023

- I worked in a luxury environment meaning the level of service I would give to customers needed to be exceptional.
- I would personally help customers around the store to specific items and accessories.
- I would assistance in the stock room, organising clothes and other accessories such as bags and shoes.
- I provided the service with a smile, offering courteous, helpful advice to best meet customer needs.

### ● SALES ASSISTANT

Clarks | Aug 2021 - Sep 2021

- I had the main responsibility of measuring infants, babies and young adults shoe size and bringing out their preferred shoes that they would like to purchase.
- I would make sure to give customers maximum choice when selecting a pair of shoes for their son/daughter. This allowed me to meet my targets set by my supervisor and this boosted the stores target avenue. Similarly, I would also help in replenishing stock within the stock room and making sure the shop floor was clean and tidy.



### ● SALES ASSISTANT

House of Fraser | Oct 2019 - Jan 2020

- I have had the responsibility of guiding customers through the process of successfully finding their ideal styles.
- I improve customers shopping experience by utilising product knowledge to provide personalised recommendations that led to increased sale revenue.
- Similarly, I maintain a clean and organised inventory and curated displays of rotating seasonal clothing and accessories.
- Furthermore, I meticulously handled POS system transactions which included cash, credit, exchanges, returns and refunds to ensure seamless and accurate cash flow.
- I opened, shelved and merchandised new products in visually appealing and organised displays for optimal sales promotions.
- I provided the service with a smile, offering courteous, helpful advice to best-meet customer needs and managed efficient till operations, including scanning items, processing payments and issuing receipts.

- **TEACHER ASSISTANT**

Ripple Primary School | Feb 2019 - Mar 2019

- I would make sure the classroom was always neat and tidy and I made sure there was equipment on the pupils desk.
- I developed programmes to work with students and increase interest in higher learning.
- I prioritised strategies to develop responsible, independent learners. I established productive rapport with parents, encouraging parental involvement to boost student achievement.
- I collaborated with other teachers to coordinate social activities and field trips in alignment with curriculum. I set up lesson materials, bulletin board displays and demonstrations.

## Education & Training

2019 - 2020 ● **The Sydney Russell School**

A LEVELS,

2014 - 2019 ● **ALL SAINTS CATHOLIC SCHOOL AND TECHNOLOGY**

GCSE QUALIFICATION-