# Dweet



# Maram Mo-<u>hamme</u>d

**Assistant** 

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## Languages

Turkish

English

Arabic

## About

A highly motivated and passionate architecture student, constantly striving to excel in every aspect of my academic and professional journey. With a strong sense of ambition, I approach each task with dedication, never shying away from challenges, but rather embracing them as opportunities for growth. Eager and committed to utilising and refining my communication skills, customer service and teamwork to contribute to the success of a team and gain valuable work experience while pursuing my

architectural studies.

#### **BRANDS WORKED WITH**

Fries Zone

H&M

Infinity Care Services

Läderach

Oxfam

## Experience

#### Waitress

Fries Zone | Jun 2023 - Oct 2023

Provided excellent customer service by taking orders, serving food and promptly addressing customer inquiries. Ensured tables were set up neatly and the dining area was clean and presentable. Managed multiple tasks in a high-paced environment, all while maintaining a friendly and professional manner.



#### Sales Assistant

H&M | Oct 2022 - May 2023

Communicated with customers and assisted them in finding products by providing product information, which led to a positive shopping experience. Maturely handled transactions and operated the point-of-sale system with accuracy and efficiency. Collaborated with team members to achieve and exceed our sales targets and contribute to a cohesive work atmosphere.

#### Child Care

Infinity Care Services | Jun 2021

Developed the quality of patience and compassion as I was able to understand and respond to children's needs. Planned and delivered many stimulating activities to the children I worked with.



### Sales Assistant

Oxfam | Sep 2019 - Dec 2019

Developed excellent communication skills by reflecting empathy and personality with customers, building lasting relationships with customers



#### Sales Associate

Läderach | Nov 2023 - Now

- Assisted in crafting and packaging artisanal chocolates, maintaining high-quality standards.
- -Engaged with customers, offering product knowledge and creating personalised recommendations.

## **Education & Training**

2020 - 2022 Drayton Manor High School

A-Levels,

2018 - 2020 • Drayton Manor High School GCSE,