

# Manikanta Chandaluri

Customer Service Assistant

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## Languages

English (Work Proficiency)

Tamil (Basic)

Telugu (Native)

Hindi (Basic)

## About

I am a retail professional with over 3 years of experience in customer service and inventory management. I excel in achieving sales targets, ensuring customer satisfaction, and adapt quickly to new environments.

### BRANDS WORKED WITH

More Super Market

Akshaya Patra Foundation UK

BIG BAZAAR

## Experience

### ● kitchen assistant

Akshaya Patra Foundation UK | Apr 2024 - May 2024

Kitchen volunteer day-to-day updates cleaning and cooking.

### ● Customer Service Assistant

More Super Market | Jan 2022 - Nov 2023

- Delivered an exceptional level of service to each customer by listening to concerns and answering questions.
- Managed high-volume customer queries simultaneously through effective multitasking.
- Provided warm, positive customer care from arrival to departure, encouraging return visits and repeat spending.
- Observed organizational values and principles to provide excellent customer experiences.
- Replenished store inventory regularly, monitoring stock demands to appropriately address customer needs.



### ● Customer Retail Assistant

BIG BAZAAR | Dec 2020 - Nov 2021

## Education & Training

### ● Coventry University

Master of Science,