



# Olugbenga Owolabi

An enthusiastic hardworking representative with years of experience in sales, retail and hospitality.

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## Languages

English

## About

With extensive experience in retail, hospitality, and customer service, I excel at providing top-notch service and ensuring a seamless shopping experience. Skilled in sales assistance, event serving, and adept at adapting to various retail environments, I'm ready to contribute positively in South West London.

### BRANDS WORKED WITH

- Assisted Living Home Carers Limited
- British American Tobacco Nigeria (BATN)
- Evolve Hospitality
- Evolve Hospitality Agency (EBRD & CitiBank)
- HILTON BANKSIDE
- Menzies Distribution
- Royal Automobile Club Pall Mall
- RSO Cleaning Facilities
- Sainsbury Charlton
- SOBE Burger & Chik n Bun Burger
- Suzano Table Water Company
- The Pig's Head (RSO)
- The Research INC

## Experience



### Hospitality Staff/ General Staff

Evolve Hospitality | Jan 2023 - Feb 2024

- Present menu and provide detailed information when asked
- Prepare table and set up linen, silverware and glasses
- Offer menu recommendation upon request
- Serve food and drink orders

### Banqueting Waiter & Server

HILTON BANKSIDE | Jan 2023 - Feb 2024

- Welcome and greet customers, offer them water or wine, and handle buffet clothes to event goers
- Serving & carrying hot plates at events with team members at high level pace and coordination.
- Adhering to various rules and protocols
- Attending to customers needs at events
- Handling 12 full table of customers in various event

### Kitchen Chef and Assistance

SOBE Burger & Chik n Bun Burger | Aug 2022 - Feb 2024

- Maintain the highest standards of cleanliness, safety and kitchen rotation
- Prepare burger and sides according to customer needs and preferences
- Prepare chicken and cheese burgers, fries and patties according to customer needs and preferences
- Adhere to food safety standards.
- Confidently set up kitchen, ensuring all items are ready and fully stocked for service
- Confidently close down kitchen, ensuring all food items are stored and labelled correctly

### Cocktail Bar/Waiting Staff

Royal Automobile Club Pall Mall | Sep 2023 - Dec 2023

- Preparing alcoholic or non-alcoholic beverages for bar and patrons
- Interacting with customers, taking orders and serving snacks and drinks
- Assessing bar customers' needs and preferences and making recommendations
- Serve drinks and food services to members in the lone bar and lounge
- Assess customers' needs and preferences and make recommendations
- Mix ingredients to prepare cocktails
- Plan and present bar menu

- Check customers' identification and confirm it meets legal drinking age
- Restock and replenish bar inventory and supplies
- Stay guest focused and nurture an excellent guest experience
- Comply with all food and beverage regulations
- Attend as till operator to private members and membership tab charging
- Maintain good customer service and management
- Adhering to good safety practices and standards

### ● **Kitchen Assistant**

Evolve Hospitality Agency (EBRD & CitiBank) | Jan 2023 - Jul 2023

Ensuring Stock level are maintained and arranged in an organised manner

Adhering to cleaning and safety standards

Record and report food wastage

Ensures all products are in correct specifications

Ensures all products meets standard requirements



### ● **Picker/Packer/Warehouse Operative**

Menzies Distribution | Oct 2022 - Jul 2023

- Pulls and packs product based on daily orders.
- Meets specifics of customer orders in a timely manner.
- Keeps products separated, organized and in good rotation.
- Monitors product quality frequently, reporting problems to mitigate safety issues.
- Utilizes continuous improvement mindset and assists in identifying opportunities to improve processes.
- Follows good manufacturing practices and required work safe practices.
- Maintains a clean, sanitary, and safe work area.
- Performs other duties as assigned.
- Scanning and sorting outgoing stock
- Pulling, packing, and loading
- Receiving, stocking, and stacking

### ● **Sales Assistant / Replenishing Assistance**

Sainsbury Charlton | Sep 2022 - Apr 2023

Assisted with picking of online shopping of goods

Assistance in stacking and filling shelves and display areas in supermarket

Assisted in restocking of shelves regularly to replace goods bought by customers

Assisted in replenishing stock, checking dates across our fresh produce and grocery products as well as

helping unload deliveries and serving customers on tills.

### ● **Cleaner/Housekeeper**

RSO Cleaning Facilities | Sep 2022 - Mar 2023

Completing Task like vacuuming, cleaning, sweeping, empty trash and dust shelves

Cleaning windows and mopping floors

Change linen and wash dishes

Light laundry and ironing

Cleaning and Reporting safety hazards

### ● **Kitchen Porter/ Dish Wash**

The Pig's Head (RSO) | Sep 2022 - Mar 2023

Ensure wash machine is running to temperature.

Make sure the machine is dosing chemicals as per guidelines

After washing checks on equipment for damage and cleanliness

Record, report breakages i.e. glass cups or plates.

Adhere to clean and safety standards

Interact with, colleagues, customers and clients in a professional manner at all times

### ● **Support Worker Assistant**

Assisted Living Home Carers Limited | Jan 2022 - Dec 2022

Assist clients with activities of daily living, personal care, adaptive behaviors, and socializing  
To monitor clients who have learning disabilities and to provide educational services to such clients  
Providing aid and labour in support of individuals who have autism and other health difficulties associated to autism  
Ensuring the client's progress is being monitored and intervening as required to provide support, communication, and help.

- **Freelance Writer**

The Research INC | Jan 2019 - Jan 2021

Deliver data analysis solution to support research projects in sciences, social sciences & management sciences  
Coordinate and assist seminar presentation in conjunction with research institutions i.e babcock university

- **Team Leader (DELOG)**

British American Tobacco Nigeria (BATN) | Nov 2014 - Jan 2019

Lead, Monitor and supervise contract staffs of the manufacturing floor  
Delegating task to team member and managing day to day activities of the team  
Conduct daily performance review of DELOG team members while developing and implementing timeline to achieve targets

- **Sales Representative**

Suzano Table Water Company | Jan 2010 - Jul 2014

My role was to market and sell products, learning about product distribution and it's consumption, tracking new customers to enable more sales market of the product, connecting with wholesalers and retailers to pitch Suzano table water products and close deals.

## Education & Training

2022 - 2024 ● **Roehampton University**

Master's in Computing,

2006 - 2013 ● **OLABISI ONABANJO UNIVERSITY**

Bachelor of Science in Chemistry,