



# Sania Gohil

Sales Assistant

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## Languages

English (Fluent)

Swahili (Fluent)

## About

With proven expertise at Harrods, I excel in luxury customer service and have a keen eye for fashion trends. Skilled in transactions, stock management, and brand representation, my enthusiasm for fashion retail motivates me to deliver exceptional results consistently.

### BRANDS WORKED WITH

Harrods

Matalan

North Beckton Primary school

## Experience



### Luxury Sales Assistant

Harrods | Nov 2022 - Jul 2023

Key responsibilities:

- Provided an exceptional customer service experience by greeting, listening and assisting customers with their requirements. Ensured each customer received a luxury shopping experience while in store.
- Demonstrated excellent knowledge on the product alongside the history of the brand
- Displayed a passion for the fashion and luxury products
- Maintained a up to date knowledge of relevant luxury fashion trends, products and brand developments



### Sales Assistant

Matalan | Jun 2022 - Oct 2022

Whilst working at Matalan, I provided high quality customer service to all customers. I was fully till trained allowing me to assist product transactions including returns and click and collect. I learned the intricacies of the roles and made sure I gained full knowledge of each company's stock to ensure all customers queries were handled. I was able to prepare merchandise for display clean and restock the store, while cultivating customer service and salesmanship skills.

### Marketing and sales Brand Ambassador

| Feb 2022 - May 2022

For a period of time I worked as a brand ambassador for Ballers Direct . We worked with many organisations such as Great Ormond Street Hospital and Hello Fresh. This allowed me to utilise my interpersonal skills to work with customers as well as other team member. I was able to positively represent the brands in order to attract customers and educated them with benefits offered by the service or product. I worked closely with the sales and marketing team to implement marketing strategies and campaigns. This boosted my confidence and allowed me to further improve my communication and presentation skills.

### Babysitting

| Jan 2021 - Oct 2021

I previously worked as a babysitter, caring for children between the ages of 9 months to 9 years. I prepared meals and ensured children were fed, bathed and put to bed. Enforced house rules set by the parents, maintained safety for the kids, entertained the children through telling stories and fun-filled activities, taught social values and handled emergency situations responsibly. This job brought me personal growth and allowed me to further develop and learn new skills. I was able to communicate effectively with children allowing me to build a positive connection with both the family and children.

### Teaching assistant

North Beckton Primary school | Jun 2018 - Jun 2018

My first work experience was in year 10 where I went to work at North Beckton Primary School. I worked with kids in year 1 and year 5 between

the ages of 5-10. I assisted the kids with their phonics, mathematics and english. This allowed me to gain experience working with kids as well as other colleagues. By doing so I was able to improve on my skills of professional communication in the workspace. The period of work also tested my responsibility as I was trusted to look after kids during lessons and at their break time. This is because I am very responsible and able to appropriately complete any tasks. This experience also allowed me to enhance the skills I possess in order to become a better individual for my future professional career.

## Education & Training

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- 2023 - 2026 ● **Arden university**  
Degree, Psychology
- 2020 - 2022 ● **Newham Sixth Form College**  
A level or equivalent in Business,
- 2019 - 2020 ● **Newham Sixth Form College**  
Level 2 Business Qualification, Business
- 2014 - 2019 ● **Kingsford Community School**  
GCSE or equivalent English, Maths, English and Mathe