



# Rabiah Bhatti

Dental Hygienist Recruiting Dental

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# Languages

English

## **About**

With a background in tutoring and dental reception, I've honed my communication and customer service skills, making me well-suited for dynamic retail settings. My adaptability and proficiency in addressing diverse customer needs ensure professionalism and efficiency in every interaction.

**BRANDS WORKED WITH** 

Tutoring

Chingford Dental Care

## Experience

#### GoStudent

Tutoring | Jan 2021 - Now

- $\,^{\circ}$  Teaching subjects including 11 plus, Psychology, English and History at all levels up to A-level.
- Communicating with parents and students on a daily basis to book in sessions, arrange homework.
- Identify and create a plan for the student's progress. This can look like working alongside the student to work out possible strengths and weaknesses.

## Dental Receptionist

Chingford Dental Care | Jan 2020 - Jan 2021

- Communicating effectively with patients in order to understand patient needs, tasks included booking appointments, referrals to clinics and dealing with complaints and queries.
- Observing hygiene standards and procedure in a dental-surgery environment: ensuring cleaning standards are maintained and regularly checked, infection control procedures are followed, and hazard checks are frequently taken place.
- Ensure that professionalism is maintained at all times with patients, this could be done through keeping conversations related to the clinic, expressing the need for professionalism and setting boundaries in the patient-carer relationship.
- Taking payments and recommending dental hygiene goods, managing cash-flow at the end of the day, checking and responding to emails and general focus on the well running of the surgery.

## **Education & Training**

2020 - 2024 • Loughborough University

Bachelor of Science,

2017 - 2019 • London Academy of Excellence

A Levels: History (A), Psychology (B) and English Literature (B),

2012 - 2017 • Chingford Foundation School

10 GCSEs (Grades A -B),