

MD Abdul Kahher Tahsin

Part-time

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Languages

English

About

With a strong foundation in customer service and operational management from my time at McDonald's, I thrive in fast-paced environments, prioritising customer satisfaction and team collaboration. Eager to apply these skills in retail, my basic English proficiency further supports effective communication.

BRANDS WORKED WITH

Amani Messton & Co

McDonald's

Experience



● Crew Member (Part-Time)

McDonald's | Mar 2022 - Mar 2024

- Engaging with customers, both face-to-face and over the telephone
- Supervise and coordinate the operations of multiple food sections, ensuring effective management and oversight
- Addressing and resolving customer complaints in a prompt and effective manner
- Getting the workstation ready for the following day
- Contributing as a team member involved in the completion of closing procedures

● Volunteering

Amani Messton & Co | Sep 2023 - Mar 2024

Accountants & Tax Consultants Sep 2023 - Ongoing

- Reconciliation of key control accounts such as bank, Cash, sales ledger, and purchase ledger
- Prepare detailed reconciliations for transactions
- Prepare and review quarterly VAT return
- Preparation of client bookkeeping
- Complete a full range of bookkeeping tasks
- Processing payroll journals and submit to HMRC
- Preparing client-facing reports.
- Maintain and update manual and computer records
- Processing cash invoices
- From processing receipts & reconciling transactions
- General administrative and transactional support to the work
- Contribute to the delivery of the team's agreed objectives

Education & Training

2022 - 2024 ● **University of Roehampton**

Bachelor of Science,

2016 - 2018 ● **Sylhet Commerce College**

Higher Secondary Certificate,