



Kyria Mibanzo

Retail Sales Assistant

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Languages

French (Work Proficiency)

English (Fluent)

Lingala (Fluent)

Japanese (Basic)

About

With proven experience as a Shop Assistant at Primark and Sales Assistant at Matalan, I've honed my skills in customer service, transactions, and product setup. Adaptable and polite, I'm skilled in navigating various retail environments with ease.

BRANDS WORKED WITH

Boston Consulting Group

Matalan

Primark

Experience



Retail Assistant

Primark | Dec 2022 - Aug 2023

I was working the on shop floor from time to time, making sure it was as tidy as possible, but my main responsibilities were on the till. I am currently till trained however, it might differ from the tills at your store. I worked directly with customers, helping to checkout and bag their items. Also, engaging in conversation with them, being friendly and polite to ensure I was giving out the best customer service.



Work Experience

Boston Consulting Group | Apr 2023 - Apr 2023

In this work experience, I became a consultant for a little under a week. We were put into groups of 3 to come up with a business plan that would help benefit a business that is more eco friendly and cost efficient. On the first day, we went in person. The last 3 - 4 days of the work experience were online and virtual. It was an amazing experience which I would definitely do again.



Sales Assistant

Matalan | Oct 2022 - Nov 2022

I worked this job very shortly. I left because the staff were very unpleasant. I worked only on shop floor in the changing rooms. Even though I left early, it helped me gain experience from it which eventually led to my second job in primark.