## Dweet



# Giovanni Chigbu

**Teaching Assistant** 

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## Languages

English

## **About**

I excel in customer service, visual merchandising, stock management, and cash handling from my roles at Lids, JD Sports, and Tropicway Wholesale. Adaptable and dedicated to maintaining high standards on the shop floor.

#### **BRANDS WORKED WITH**



Volunteer Work

JD Sports

Tropicway Wholesale

## Experience



#### Retail Assistant

Lids | May 2022 - May 2023

My role at Lids includes greeting customers and ensuring they feel welcomed when entering the store, making sure that the shop floor is always at the highest visual standards, and keeping a proactive and organized word professionalism. As a supervisor at Lids, I am responsible for opening and closing procedures, key holder status, cash handling and management, and being second in command for staff needs and assistance.

## IT Teaching Assistant

Volunteer Work | Sep 2019 - Mar 2020

As a volunteer IT Teaching Assistant I gained imperative knowledge and skills to which I employ to everyday life. My main roles for this position included teaching basic techniques of information technology, creating mini games, correcting the work on mock tests, and watching attentively for any student who may need help.



#### Sales Assistant

JD Sports | Jan 2019 - Aug 2022

At JD my main responsibilities as a sales assistant were greeting customers upon entry, keeping a clean and tidy shop floor, ensuring hygiene is a first priority, keeping stock levels correct and making sure that stock room is kept tidy for maximum efficiency, stock takes, and working on the tills with the added responsibility of cash management.

#### Sales Assistant

Tropicway Wholesale | Jun 2018 - Aug 2018

During my time at Tropicway Wholesale my responsibilities included keeping the shelves clean and tidy, replenishing stock, assisting customers with any needs they may have, processing orders and preparing correspondences, and working on tills and cash handling.

## **Education & Training**

2023 - 2024 **University of Kent** 

Bachelor of Arts,

2016 - 2018 • **The Bushey Academy** 

Secondary Education,