

Maya Deb

Consultant

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Languages

Urdu (Fluent)

English (Fluent)

Bengali (Fluent)

Hindi (Fluent)

French (Basic)

About

Experienced Skincare Consultant with a background at The Body Shop, excelling in personalised customer recommendations and driving sales. Proficient in multiple languages, strong organisational skills, and teamwork focus ensure positive shopping experiences, fostering loyalty and repeat business.

BRANDS WORKED WITH

The Body Shop

Chemitex Pharmacy

Experience



Customer Consultant- Skincare and Makeup

The Body Shop | Apr 2023 - Sep 2023

I offered valuable guidance to customers on the products and philosophy of the company. I have gained an in-depth understanding of our product range, including their origins and benefits, which allows me to provide customers with tailored recommendations that are best suited to their preferences and lifestyles. I proactively engage with customers to create a positive shopping experience and ensure their satisfaction with their purchases. My goal as a consultant is to offer an inspirational insight into The Body Shop and its products to promote customer loyalty and encourage repeat business.

Accomplishments / Skills Obtained:

- Cosmetic Consultations
- Sales
- Teamwork

Inspiring Search



Junior Recruitment Consultant

Inspiring Search | Jan 2022 - Oct 2022

My work experience here included getting to know how the hiring team works and the ins and outs of scheduling, calendars, shortlisting candidates, arrangements of interviews, and most specifically being able to confidently make phone calls. Along with this, promptly following up with candidates, assisting them throughout the hiring process. This experience allowed me to focus on the skills I have and boosting my confidence interacting with clients and assisting a team of amazing recruiters.

Accomplishments / Skills Obtained:

- Sales Recruitment Training
- Executive Search
- Networking

Pharmacist Assistant

Chemitex Pharmacy | Sep 2021 - Sep 2022

Accomplishments:

- I learnt how to communicate effectively with customers, address their concerns and provide them with satisfactory solutions.

Education & Training

2020 - 2022

Sixth Form

Applied Science Level 3 Diploma BTEC,