



# Mohammad Mehedi Hasan

Sales and Marketing

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## Languages

English

## About

With a passion for retail, I've excelled in providing superior customer service at Agora Super Stores, mastering transactions and store presentation. Fluent in basic English, I'm adept in greeting customers, product knowledge, and ensuring an optimal shopping experience.

### BRANDS WORKED WITH

University College London

Agora Super Stores

DIGICON TECHNOLOGIES LTD

## Experience

### ● Research fellow

University College London | Jan 2022 - Now

Understand the cellular and molecular mechanisms associated with neural damage and their efficient treatment in a cell-free manner using extracellular vesicles (EVs).modifying and engineer EVs cargo and surface proteins of EVs using various techniques to develop new treatment.  
sales assistant

### ● Sales

Agora Super Stores | Jan 2018 - Jan 2019

- Demonstrated commitment to providing excellent customer service by greeting customers warmly, addressing inquiries, and ensuring a positive shopping experience.
- Collaborated with team members to maintain store cleanliness, organize merchandise, and optimize product presentation.
- Utilized product knowledge to assist customers in finding desired items and recommending suitable alternatives.
- Handled transactions accurately and efficiently, ensuring customer satisfaction and processing payments securely.

### ● Customer Care Manager

DIGICON TECHNOLOGIES LTD | Jan 2017 - Jan 2018

- Engaged with customers to understand their needs and preferences, offering personalized assistance and recommendations.
- Handle inbound and outbound calls, promotion and complain register
- Worked collaboratively with team members to achieve company objectives and meet performance targets.

## Education & Training

2016 - 2017

### ● State University of Bangladesh

Master of Pharmacy,

2012 - 2016

### ● Primeasia University

Bachelor of Pharmacy,